



Yellow Card Scheme	1	National Updates	2
Pharmacy Team COVID-19 Vaccinations	1	PSNC Pharmacy Advice Audit	3
Emails in SPAM – please take action	1	PQS 2020/21 Part 1 Declaration	3
Deadline Tracker – January 2021	1	Funding available: workforce training	4
Terracycle – recycle waste	2	Devon LPC Contact Details	4
Mental Health and Wellbeing	2		

Yellow Card Scheme

A reminder that the Devon-specific 'Yellow Card Scheme' is still active and reviewed regularly by the CCG to understand where there are quality concerns, poor experience or significant events happening in the health system. The reporting form is available at <https://devonccg.nhs.uk/contact-us/yellow-card> and does not take long to complete and submit.

The Yellow Card scheme can be used for any hinderances to patient care or events that happen which put patients at risk - examples can range from being unable to contact a prescriber for an extended period to correct a prescription error, inappropriate referrals into community pharmacy services, and to delays in receiving urgent or palliative care prescriptions. This is the quickest way that community pharmacy teams can feed back to commissioners any logjams or hinderances in the system which affect patients.

Please note this does not replace the national yellow card scheme for reporting medication errors or internal processes for reviewing significant incidents.

Pharmacy Team COVID-19 Vaccinations

We have been working closely with the NHSE&I regional team and NHS Devon CCG to determine the process for pharmacy teams to receive their vaccination and we would like to thank you for responding to the recent template we sent out for the initial scoping information required. The Devon Mass Vaccination service has asked for pharmacy contractors to now ask individual members of staff to complete a form giving their details to ensure that they are invited to one of the clinics; this was emailed out to all our pharmacies earlier this week so please check your NHS shared emails for details.

Emails in spam – please take action

The LPC team has received reports that many of our emails are being marked as spam and automatically moved to the junk/spam folder. This seems to be a particular issue, but not exclusive to NHSmail accounts. We'd recommend you take the following steps to avoid missing out on important communications and information, regardless of which email system you are using:

These steps should be taken regardless of which email system you are using.

- Please regularly check your spam/junk folders for emails from Devon LPC preferably on a daily but at least on a weekly basis.
- Devon LPC emails found in the spam/junk folder should be marked "not spam" or "not junk". *It is of course important to exercise caution with emails in spam.*
- Add admin@devonlpc.org and kathrynj@devonlpc.org to your email contacts/address book. This will help your email system to recognise emails from us as being safe. You can also add other email addresses from members of the Secretariat team to your contacts.

Please note that these steps will help, but emails could still be sent to the spam/junk folder and you should continue to check the spam/junk folder and mark as not spam as required

Deadline Tracker – January 2021

Please see our January 2021 Deadline Tracker enclosed. We would welcome feedback so we can make improvements in future editions. The tracker can be viewed on our website <https://devonlpc.org/pharmacy-resources/resources-g-l/deadline-tracker/>. Please send any comments or suggestions to admin@devonlpc.org

Terracycle – recycle waste, earn points & donate money to a charity of your choice.

We were recently contacted by one of our contractors, Phil Beard, regarding a recycling initiative that he has recently signed up to.

“I’ve come across a company called Terracycle who provide collection boxes for customers to recycle their empty medicine blisters”.

They will take boxes of collected strips and give a donation to a charity of your choice.

There are not currently many locations (as indicated in the following link) in Devon so there is further potential for this recycling initiative to be expanded.

https://www.google.com/maps/d/u/0/viewer?ll=50.54193906036692%2C3.787315861357219&z=9&mid=1oBwnfCKqrN9YNABbvhpbgGvcbmA_OMvC”

Terracycle recycle all sorts of waste other recycling companies/collectors cannot, **empty** blister strips for example e.g. paracetamol.

How does it work?

You can apply to Terracycle to be a collection point for customers to drop off their waste to, and you can also fill it with your own waste generated from doing MDS trays. Terracycle will issue boxes to be filled, and in your account, you can download and print return labels. Then once the box is full, it is taped up and taken to a UPS drop off point (there is a list of participating locations you can find on their website). The boxes are weighed by Terracycle and points are generated and allocated to your account. Twice a year, they will total your points and turn this into cash, which can be donated to a charity of your choice. Phil has chosen to donate their points to Devon Air Ambulance, which is just one of the many charities you can choose.

More information is available on Terracycle’s website - <https://www.terracycle.com/en-GB>

Mental Health and Wellbeing

Looking after yourself during these challenging times is so important. We have been contacted by the Devon Partnership NHS Trust offering a free workshop for pharmacy teams called ‘TALKWORKS for challenging times’. The date is Wednesday 24th February 2021, 7.00 pm to 9.00 pm on MS Teams.

To book a place please call or email TALKWORKS and provide a few details to register.

telephone: 0300 555 3344 or email: dpt.talkworks@nhs.net

This workshop was developed as a result of the current COVID situation (although is not specifically about COVID) – and covers strategies for wellbeing. It is a 2-hour workshop which covers things like worry, managing routines and sleep. It may also be a useful space for people to reflect and consider whether the service (TALKWORKS) can support them in other ways, and has been a useful opportunity for many people to go on and book a one-to-one assessment with one of their Psychological Wellbeing Practitioners.

Please could you circulate to your teams. A leaflet is attached to this newsletter that you could put up in your dispensary to raise awareness of this resource.

If you would like to know more feel free to visit the TALKWORKS website where details of other workshops are also available <https://www.talkworks.dpt.nhs.uk/nhs-mental-health-support/sleep-and-wellbeing-workshops>

National Updates

Staff thanked as flu vaccine uptake is the highest on record.

Over 80% of those aged 65 and over in England have received the flu vaccine so far this year - the highest uptake ever achieved. NHSE&I, Public Health England (PHE) and the Secretary of State for Health and Social Care are thanking all NHS staff and professions for their incredible work in achieving some of the highest ever vaccination rates for flu. THANK YOU!

The Secretariat Team at Devon LPC would like to add a personal thank you to our amazing teams who have to date, vaccinated over 65,000 patients. Please continue to offer vaccinations over the coming weeks to all eligible adults who are yet to be vaccinated as some patients may still present later in the seasons, particularly the 50-64 year old cohort and newly pregnant women. Please note that patients who have had a flu vaccination in the past 7 days will not be able to receive a COVID-19 vaccination. Check with your patients

that they do not have an appointment for a COVID-19 vaccination planned in the next seven days when giving a flu jab.

DHSC flu vac stock: use for private patients.

DHSC has confirmed that from 15th January 2021, community pharmacies can offer a flu vaccination using DHSC centrally procured vaccine to private patients or those within occupational health schemes. For further details on this please visit the [PSNC website](#) and look at the [national guidance](#).

New scheme launched to support domestic abuse victims “Ask for ANI”

The Home Office is implementing a new scheme to help victims of domestic abuse access support safely and is encouraging community pharmacy teams to get involved.

The ‘Ask for ANI’ [scheme](#) has been developed by the Home Office to provide a simple and discreet way for victims to signal to pharmacy staff that they need help accessing support from the police or other domestic abuse support services.

There is a very short video that has been produced by the Devon and Cornwall Police for the Hestia Safe Spaces scheme that gives details of local resources for people living in Devon and Cornwall that is a very useful resource for signposting purposes.

<https://biteable.com/watch/pharmacy-explainer-2660466/b34d061d9c23cdc1fb1d13ea449da97f>

Contractors asked to take part in second national PSNC Pharmacy Advice Audit

Community pharmacy contractors and their teams are being asked to take part in a second PSNC Pharmacy Advice Audit later this month. It can be carried out in just a single day in the week commencing **Monday 25th January 2021**.

The PSNC and CPH are increasingly concerned about the pressures that pharmacy teams are under during the COVID-19 pandemic and also about reports that patients are being referred to pharmacies for consultations informally, rather than via the agreed Community Pharmacist Consultation Service (CPCS) route.

Guidance is now available on the audit including a briefing sheet, template and a digital guide. <https://psnc.org.uk/our-news/pharmacy-advice-audit-2021-paperwork-and-guidance-now-available/>

Preparing to Provide the Discharge Medicines Service (DMS)

NHSE&I have now published the [NHS Discharge Medicines Service \(DMS\) Toolkit](#), which aims to assist and support cross-sector implementation of the DMS as an Essential service in all NHS community pharmacies in England **from 15th February**. Further information can be found [here](#), including a [checklist](#) to help with guidance on required actions.

The NHS DMS E-learning and assessment modules are also now live on the CPPE website. Access the modules [here](#).

We are planning to hold a virtual Zoom meeting to brief pharmacy teams on the service, with a date of 10th February 2021, 7.00 pm to 9.00 pm. More details to follow.

The CPPE has confirmed that the Declaration of Competence (DoC) to support provision of the Discharge Medicines Service (DMS) is now available. This DoC is to be completed by all pharmacists and pharmacy technicians involved in providing the service. Access the Declaration of Competence at [the CPPE website](#).

The DMS will be an essential service within the NHS Community Pharmacy Contractual Framework

Pharmacy Quality Scheme (PQS) 2020/21 Part 1 – Declaration

Have you completed your PQS Part 1 Gateway Criteria declaration? The LPC has been advised by NHSBSA those pharmacies whom, as of 18th January 2021, have not declared completion/compliance with Part 1 of PQS 2020/21. Those pharmacies will be emailed to this effect, so please check your pharmacy shared NHS mail, including the spam/junk folder.

To meet the requirements of Part 1, contractors need to have completed all 14 actions set out in the PQS 2020/21 Part 1 Essential Criteria Checklist, which relate to the response to the pandemic. To qualify for a PQS 2020/21 Part 2 payment and prevent the reconciliation of the Aspiration Payment, contractors must have submitted a declaration for PQS Part 1 on the Manage Your Service (MYS) portal by 11:59pm on 29th January 2021.

The funding made available nationally for the scheme is £18.75m and all contractors meeting the Essential Criteria Checklist can claim a payment of £1,630 via the MYS Portal.

Please note – Contractors who fail to make their declaration for Part 1 by the 29th January 2021 deadline, will be prohibited from making further claims for payment under Part 2 of the PQS 2020/21. The PQS Part 2 declaration will still take place as planned between 09:00 on 1st February 2021 and 23:59 on 26th February 2021, however, contractors will have until 30th June 2021 to complete any elements of the scheme they have declared as having met. Following their declaration, contractors will still receive any PQS payment due as part of the overall payment made by the NHSBSA to contractors on 1st April 2021. However, we would recommend that contractors aim to have completed their PQS Part 2 as soon as possible as we do not know yet what the requirements will be for 2021-22.

Funding available: workforce training and development bursaries for pharmacists and pharmacy technicians – communication from Health Education England

We are delighted to let you know that we have bursaries available to support pharmacists and pharmacy technicians across our region (Wessex, Thames Valley and South West) by funding specific courses to support workforce development. We have the following bursaries available:

Bursary	For	Sector of practice	Funds available per pharmacist/technician
Advanced Clinical Practice	Pharmacists	Acute sector, primary care and mental health	£2000
Postgraduate Diplomas	Pharmacists	All sectors	£2500 for Y1/Y2 £5000 for both Y1 and Y2
Independent Prescribing	Pharmacists	All sectors	£2500
Advanced Education & Training for Pharmacy Technicians	Pharmacy Technicians	All sectors	£2500

Details of the funding available can be found within the application forms, or in the accompanying leaflet for the advanced clinical practice (pharmacists) and advanced education & training for pharmacy technicians bursaries. All available to view on the LPC website: <https://devonlpc.org/our-news/9288/>

Please could you cascade to relevant individuals in your teams/networks.

Please could individuals complete the application forms for the relevant bursaries and send to Pharmacy.South@hee.nhs.uk with the name of the bursary in the subject line by **Friday 19th February 2021**. Please ensure all the information is completed and sent by the deadline.

HEE South Pharmacy will review all the applications during w/c 22nd February, and applicants will be notified of the outcome during w/c 1st March 2021.

Once accepted, we will ask employers to raise invoices asap for these funds. **Please note the bursaries (for PgD, Independent Prescribing, and Pharmacy Technician Education & Training) have to be paid to employers this financial year (i.e. by March 2021)**. Please note all bursary funds will be transferred to employers and not directly to HEIs/providers of the training courses.

DEVON LOCAL PHARMACEUTICAL COMMITTEE www.devonlpc.org

Chief Officer:	Sue Taylor	Email: sue@devonlpc.org
Office Manager:	Kathryn Jones	Email: Kathrynj@devonlpc.org
Service Development & Implementation Lead	Anna White	Email: anna@devonlpc.org
Director of Strategy	David Bearman	Email: dbearman1@aol.com
Professional Support Pharmacist:	Tom Kallis	Email: Tom@devonlpc.org

Devon LPC Secretariat, Deer Park Business Park, Haldon Hill, Kennford, Exeter EX6 7XX
Telephone: 01392 834022