

Community Pharmacy Deadline Tracker – February 2022

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office

Subject	Actions and links	Tick when done
COVID Boosters Act Now	Ensure your staff who are eligible for a booster dose know how to book. Find out more here .	
Pharmacy Quality Scheme Declaration Window 3rd February to 2nd March 2022	PSNC, NHSEI and the DHSC have agreed new timing for the PQS declaration. As last year, this will be your claim for work yet to be undertaken and evidenced by 30th June 2022. More information available on the PSNC Website	
PSNC Pharmacy Advice Audit 2022 Week commencing 31st January 2022	Please take part - this audit asks pharmacy teams to record information about the informal healthcare advice that they are giving over the course of ONE SINGLE DAY (or until a minimum number of consultations is reached), with the results providing a critical temperature check on how people are continuing to rely on community pharmacies. Learn more about the 2022 audit .	
Mandatory Health Campaign For five weeks until 18th February 2022	You should have now received materials for the weight management health campaign, please email partnerships@phe.gov.uk if not. Further information, social media and digital resources are available on the Campaign Resource Centre website.	
GPCPCS Update	All GP practices are being encouraged nationally to sign up to the GP CPCS service. Locally a small number of practices are currently making referrals but more are coming on board over the next few weeks. You should be familiar with the referral pathways, the re-escalation pathways, and the expected referral turnaround time, as well as the differences between 111 CPCS pathways & GP CPCS pathways, to ensure the service lands and runs smoothly from the start. The service should be available for 100% of your opening hours. We recommend you nominate a GP CPCS champion in your pharmacy – this should not be the pharmacist, but another member of the team who is able to advise and support any locums/reliefs, weekend, and part-time staff.	
IT platform for CPCS 28th February 2022	The national procurement of IT support for the NHS Community Pharmacist Consultation Service (CPCS), will cease at the end of March 2022. Community pharmacy contractors that want to continue providing CPCS, must confirm their choice of CPCS IT system by no later than end February 2022 . Failure to do so could impact referrals and service continuity. The CPCS IT switching guide and NHSX CPCS IT Buyers guide list the verified system suppliers and explain the options, which are:- Switch to another CPCS IT provider - you should inform them well in advance so they can confirm the switch has been successful; OR	

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	<p>Stay with existing CPCS IT provider - you must notify them so they can confirm a new service agreement with you.</p> <p>Full details and resources are available from here.</p> <p>More details about the four IT offers available are on the PSNC website</p>	
Hypertension Case Finding Service	<p>NHSE&I has published the final specification for the Hypertension Case Finding Service. Get ready to deliver the service by reviewing the resources on the PSNC website. Encourage your pharmacy team members to view the VirtualOutcomes online training – FREE of charge!</p>	
NMS PQS Gateway Criteria Healthy Living Support Domain	<p>Part of PQS for 2021-22 requires 20 NMS completions claimed on MYS by 5th April 2022 as part of the gateway criteria. For further information please click on the link New Medicine Service (NMS): PSNC Main Site</p> <p>Check your pharmacy is meeting the Advanced Services gateway criterion for NMS.</p> <p>Healthy Living Support domain – Access the NHS Digital Weight Management programme Resources and the Devon LPC January 2022 newsletter for details of local Tier 2 weight management services.</p>	
Pressures Survey	<p>Please support PSNC in their discussions with policy makers by completing their recently launched Pressures Survey. There are two separate surveys, one for Pharmacy business owners/head office representatives, and the other for Pharmacy teams.</p> <p>It is critical that ALL contractors complete the survey in order to support national negotiations and the bid to get more funding and support for community pharmacy.</p>	
NHS Service Finder Ongoing	<p>Sign up to the NHS Service Finder. NHS Service Finder lists non-public phone numbers for NHS Services including GP surgeries. It will support pharmacy teams in signposting patients to the most appropriate service. Sign up here: https://finder.directoryofservices.nhs.uk</p>	
Pharmacy Profile Update	<p>Ensure your Directory of Services and NHS Website profiles are up to date. Contractors must ensure that the profile for their pharmacy is comprehensive and accurate.</p> <p>Pharmacy teams must update their DoS profile where the pharmacy's opening hours change, either temporarily or permanently. This is to avoid patients being inappropriately referred to the pharmacy while it is closed.</p>	
Unplanned and Emergency Pharmacy Closures	<p>You must inform NHSE&I of any unplanned or temporary closures as soon as possible, as well as local practices and specialist services if you provide supervised consumption.</p> <p>Re-visit your business continuity plan that was submitted as part of the Pharmacy Quality Scheme last year.</p> <p>PSNC Briefing 019/20: Emergency closure checklist for community pharmacy</p>	
Check Shared Mailbox	<p>Important communications from NHSE&I, NHSBSA, PCN pharmacy leads, GP CPCS referrals and the LPC regularly arrive in your NHS Shared</p>	

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	Mailbox. Please ensure sufficient staff have access to your mailbox and that it is checked regularly. The shared NHS Mail is the mechanism for sending GP CPCS referrals.	
Discharge Medicines Service	<p>The DMS is an Essential Service. All DMS referrals must be actioned as described in the NHSE&I guidance on the regulations, see Chapter 8, page 20. Further service details here including a helpful contractor checklist to work through (see under resources).</p> <ul style="list-style-type: none"> • Read the NHSE&I regulations guidance and the NHSE&I DMS Toolkit so that you understand service requirements • Undertake the CPPE DMS e-learning and assessment (recommended). See here • Complete the DMS DoC (Mandatory for pharmacists and pharmacy technicians providing the service). • Further services details here including a helpful contractor checklist to work through (see under Resources). <p>Important Note: A bespoke report is now available on your PharmOutcomes reports page to support MYS returns. It pulls all data into one report in a format aligned with the MYS pages. The guide to using this is here https://outcomes4health.org/o4h/guides/dms/PharmOutcomesUserGuideDMSReporting_v1.pdf</p> <p>If you don't claim you won't get paid – data on the NHS BSA website indicates that there are large numbers of completed DMS referrals are not currently being claimed</p>	
Independent Prescriber Training for Pharmacists 18th February 2022	HEE South has made available Pharmacy Integration Programme funded IP courses that need to be started by March 2022, for eligible pharmacists. Check HEE website for more details.	
Virtual Outcomes	<p>New modules are released every month and are currently free to Devon community pharmacy teams.</p> <p>A complete support package is available for the NHS community pharmacist consultation service (NHS111 and GP referrals) and for the Discharge Medicines Service</p>	

Disclaimer: This guidance has been produced by Devon LPC after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.

Link to PSNC contractual payment tracker <https://psnc.org.uk/dispensing-supply/payment-accuracy/monthly-payments/payment-timetable-and-deadline-tracker/>

Contact details: email admin@devonlpc.org or call on 01392 834022. Direct message on Twitter @DevonLPC or visit our website <https://www.devonlpc.org>