

Community Pharmacy Deadline Tracker – March 2022

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office

Subject	Actions and links	Tick when done
PSNC Pharmacy Advice Audit 2022 Closing date 11th March 2022	<p>Please take part - this audit asks pharmacy teams to record information about the informal healthcare advice that they are giving over the course of ONE SINGLE DAY (or until a minimum number of consultations is reached), with the results providing a critical temperature check on how people are continuing to rely on community pharmacies. Over 50% of our pharmacies have completed – let's make it 100%.</p> <p>Learn more about the 2022 audit.</p>	
Mandatory Health Campaign – (Better Health Stop Smoking) 28th February to 31st March 2022	<p>You should have now received materials for the weight management health campaign, please email partnerships@phe.gov.uk if not with 'Quit Smoking Pharmacy Packs' in the email subject line and your pharmacy name and full address in the email.</p> <p>You must participate as soon as you receive the materials, and the campaign runs until 31st March.</p> <p>Further information, social media and digital resources are available on the Campaign Resource Centre website and VirtualOutcomes has just published the training course for pharmacy teams.</p>	
Provider Pays IT Support for CPCS	<p>The national procurement of IT support for the Community Pharmacist Consultation Service (CPCS) will cease at the end of March 2022. Find out more about choosing your supplier on the PSNC website if you have not already done so.</p>	
GPCPCS Update	<p>All GP practices are being encouraged to sign up to the GP CPCS service. Locally a small number of practices are currently making referrals but more are requesting staff training so we expect to see more referrals coming into pharmacy over the next few months.</p> <p>You should be familiar with the referral pathways, the re-escalation pathways, and the expected referral turnaround time, as well as the differences between 111 CPCS pathways & GP CPCS pathways, to ensure the service lands and runs smoothly from the start. The service should be available for 100% of your opening hours. If you are not sure if your pharmacy is signed up to provide the service please check here.</p> <p>We recommend you nominate a GP CPCS champion in your pharmacy – this should not be the pharmacist, but another member of the team who is able to advise and support any locums/reliefs, weekend, and part-time staff.</p>	
NMS PQS Gateway Criteria – 5th April 2022	<p>Part of PQS for 2021-22 requires 20 NMS completions claimed on MYS by 5th April 2022 as part of the gateway criteria. For further information please click on the link New Medicine Service (NMS): PSNC Main Site</p> <p>Check your pharmacy is meeting the Advanced Services gateway criterion for NMS; the NHSBSA spreadsheet shows who has currently met the PQS 2021/22 gateway criterion (updated monthly).</p>	
PQS – Infection prevention and control	<p>A spreadsheet from ESPAUR has been published showing the number of antibiotic checklists that have been submitted via the portal application for</p>	

Subject	Actions and links	Tick when done
Deadline: 31st March 2022	each contractor. Submitting this data is one of the requirements of the prevention domain. More information is available on the PSNC website .	
Hypertension Case Finding Service	NHSE&I has published the final specification for the Hypertension Case Finding Service. Get ready to deliver the service by reviewing the resources on the PSNC website. Encourage your pharmacy team members to view the VirtualOutcomes online training – FREE of charge!	
NHS Profile Manager Early March 2022	The NHS Profile Manager will replace the DoS updater and the NHS website Editor in early March. This is where you will update your service information, such as opening times and contact information. It will enable you to verify and, where necessary, update the pharmacy profile at least once each quarter of the financial year. To get ready for this change, pharmacy contractors or team members should register for the new NHS profile Manager with their personal NHSmail address if they have not already done so.	
NHS Service Finder Ongoing	Sign up to the NHS Service Finder. NHS Service Finder lists non-public phone numbers for NHS Services including GP surgeries. It will support pharmacy teams in signposting patients to the most appropriate service. Sign up here: https://finder.directoryofservices.nhs.uk	
Unplanned and Emergency Pharmacy Closures	You must inform NHSE&I of any unplanned or temporary closures as soon as possible, as well as local practices and specialist services if you provide supervised consumption. It is really important that contingency plans are put in place to ensure patients can access their medicines. Re-visit your business continuity plan that was submitted as part of the Pharmacy Quality Scheme last year. PSNC Briefing 019/20: Emergency closure checklist for community pharmacy	
Check Shared Mailbox	Important communications from NHSE&I, NHSBSA, PCN pharmacy leads, GP CPCS referrals and the LPC regularly arrive in your NHS Shared Mailbox. Please ensure sufficient staff have access to your mailbox and that it is checked regularly. The shared NHS Mail is the mechanism for sending GP CPCS referrals.	
Discharge Medicines Service	The DMS is an Essential Service. All DMS referrals must be actioned as described in the NHSE&I guidance on the regulations, see Chapter 8, page 20. Further service details here including a helpful contractor checklist to work through (see under resources). <ul style="list-style-type: none"> • Read the NHSE&I regulations guidance and the NHSE&I DMS Toolkit so that you understand service requirements • Undertake the CPPE DMS e-learning and assessment (recommended). See here • Complete the DMS DoC (Mandatory for pharmacists and pharmacy technicians providing the service). • Further services details here including a helpful contractor checklist to work through (see under Resources). 	

Subject	Actions and links	Tick when done
	<p>Important Note: A bespoke report is now available on your PharmOutcomes reports page to support MYS returns. It pulls all data into one report in a format aligned with the MYS pages. The guide to using this is here https://outcomes4health.org/o4h/guides/dms/PharmOutcomesUserGuideDMSReporting_v1.pdf</p> <p>If you don't claim you won't get paid – data on the NHS BSA website indicates that there are large numbers of completed DMS referrals are not currently being claimed</p>	
Virtual Outcomes	<p>New modules are released every month and are currently free to Devon community pharmacy teams.</p> <p>A complete support package is available for the NHS community pharmacist consultation service (NHS111 and GP referrals) and for the Discharge Medicines Service</p>	
Pharmacy Collect (Lateral Flow Devices) Ends 31st March 2022	<p>PSNC, the UKHSA and NHS England and NHS Improvement (NHSE&I) are working together on the final plans for the end of the service, which will be announced as soon as possible. Find out more here.</p>	

Disclaimer: This guidance has been produced by Devon LPC after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.

Link to PSNC contractual payment tracker <https://psnc.org.uk/dispensing-supply/payment-accuracy/monthly-payments/payment-timetable-and-deadline-tracker/>

Contact details: email admin@devonlpc.org or call on **01392 719604 (NOTE NEW NUMBER)**. Direct message on Twitter [@DevonLPC](#) or visit our website <https://www.devonlpc.org>