

Community Pharmacy Deadline Tracker – June 2022

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office

Subject	Actions and links	Tick when done
Update NHS website and DoS profile	Act Now – Please ensure you update your opening hours for the Jubilee Bank Holidays on your NHS Profile and DoS.	
Review Steering Group Voting closes at 11:59PM on 17th June 2022	<p>There is one final briefing event for pharmacy contractors – book here National Contractor Briefing Event: Tuesday 7th June 2022, 7pm – 9pm</p> <p>The three-week voting period has begun during which contractors can cast their vote using a secure and trusted online voting system.</p> <p>The full set of proposals can be viewed on the RSG website.</p>	
Data Security and Protection Toolkit 30th June 2022	<p>PSNC has published guidance to help community pharmacy contractors to complete the 2021-22 Data Security and Protection Toolkit, The Toolkit is used to make a pharmacy’s information governance (IG) declaration and must be completed by 30th June 2022.</p> <p>Read PSNC’s Toolkit guidance</p>	
Flu Letter	<p>The annual flu vaccination programme letter for the 2022-23 season has now been published.</p> <p>Visit the PSNC website and get prepared for the coming season.</p> <p>The LPC is arranging training for flu – details out shortly.</p>	
Check Shared Mailbox	Important communications from NHSE&I, NHSBSA, PCN pharmacy leads, GP CPCS referrals and the LPC regularly arrive in your NHS Shared Mailbox. Please ensure sufficient staff have access to your mailbox and that it is checked regularly at least once daily and more often if your local practices are making referrals for GP CPCS.	
Discharge Medicines Service Essential Service	<p>Have you completed the DMS DoC?</p> <p>Community pharmacists and pharmacy technicians are reminded that they must complete the Discharge Medicines Service (DMS) Declaration of Competence (DoC) before starting to provide the service.</p> <p>Remember this is an ESSENTIAL service and don’t forget to claim.</p> <p><u>Find out how to complete the DMS DoC</u></p>	
GPCPCS Update Pharmacy First	<p>All GP practices in Devon are being encouraged to sign up to the GP CPCS service. We are seeing more PCNs making referrals and expect to see more referrals coming into pharmacy over the next few months via the pharmacy NHS shared email address. Check regularly during the day if you have been notified that your local practices have gone live to avoid missed referrals.</p> <p>Your teams must be familiar with the referral pathways, the re-escalation pathways, and the expected referral turnaround time (4 hours), as well as the differences between 111 CPCS pathways & GP CPCS pathways, to ensure the service lands and runs smoothly from the start. The service should be available for 100% of your opening hours. There is a whole suite of resources on the Devon LPC website.</p>	

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	<p>In addition, if your pharmacy is signed up to provide the local Pharmacy First Service which includes the local PGDs for UTIs, Impetigo and mild inflammatory skin conditions all pharmacists (to include locums and relief pharmacists) are expected to provide the service. You may receive GP CPCS referrals for UTIs in particular which is a positive step forward for patients and your pharmacy.</p> <p>A complete training support package is available for the NHS community pharmacist consultation service (NHS111 and GP referrals) via VirtualOutcomes and is free of charge for all Devon pharmacies.</p>	
Annual Complaints Report	<p>You must submit an annual complaint report for 2021-22 to NHSEI as soon as practicable after the end of the financial year.</p> <p>Further information including a recording template can be found on the PSNC website.</p>	
PQS 30th June 2022	<p>Deadline to gather all required evidence for the PQS modules claimed. Please note that the agreed extension does not apply to all criteria. Further information is available here.</p>	
Patient Satisfaction Survey 2022-23	<p>Changes to the requirements for the patient satisfaction survey were announced at the end of November 2021. There are three mandatory topics now included:</p> <ul style="list-style-type: none"> • The ease of being able to speak to staff privately without being overhead • The provision of advice on health problems and healthy living • The timeliness of provision of NHS services 	
NHS Service Finder Ongoing	<p>Sign up to the NHS Service Finder. NHS Service Finder lists non-public phone numbers for NHS Services including GP surgeries. It will support pharmacy teams in signposting patients to the most appropriate service. Sign up here: https://finder.directoryofservices.nhs.uk</p>	
Virtual Outcomes	<p>New modules are released every month and are currently free to Devon community pharmacy teams. The latest module is designed to support looking at Atrial Fibrillation to raise awareness in the pharmacy team. Access here.</p>	

Disclaimer: This guidance has been produced by Devon LPC after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.

Link to PSNC contractual payment tracker <https://psnc.org.uk/dispensing-supply/payment-accuracy/monthly-payments/payment-timetable-and-deadline-tracker/>

Contact details: email admin@devonlpc.org or call on **01392 719604 (NOTE NEW NUMBER)**. Direct message on Twitter [@DevonLPC](https://twitter.com/DevonLPC) or visit our website <https://www.devonlpc.org>