

Advanced Service -Smoking Cessation Service – Launch Event and Important Information

The hospital Trusts in Devon are preparing to go live with the nationally commissioned Advanced Smoking Cessation Service. At present, it is expected that the RD&E will go live between 10th & 17th October, with the other three trusts going live shortly after (before the end of December).

You are invited to a launch event webinar next **Thursday, 6th October, 7pm-8pm** on [Zoom](#). Please have at least one member of the team attend who can update the rest of the team on how the service will work. You can attend even if you are not yet signed up to deliver the service.

Agenda:

- Background – Long Term Plan & Ottawa Model of Smoking Cessation
- Pilots – overview & outcomes
- National implementation update
- Next steps
- Q&A

IMPORTANT: You have been accredited to a readiness survey on PharmOutcomes – titled ‘Smoking Cessation Advanced Service – state of readiness’. Please ensure you have filled this in – the responses to this will be advised to the hospital trusts and they will only send referrals to contractors who have completed this.

Please be aware of the below requirements prior to commencing the service:

- The service must only be provided by a pharmacist currently, although this will change to include pharmacy technicians in the future – the date of this change will be announced via PSNC in due course
- Pharmacies must have a consultation room in order to be able to offer this service, which meets the requirements in the Terms of Service. The consultation room must also have IT equipment accessible within the room to allow contemporaneous records of the consultations provided as part of this service.
- You must have a carbon monoxide (CO) monitor (which is suitable for use with pregnant women) and sufficient disposable single patient use mouthpieces. The minimum technical specification for a CO monitor that can be used for the service can be found in Appendix A of the [service specification](#)

To provide the service pharmacists must have:

- Read and understood the operational processes to provide the SCS as described in the [service specification](#);
- Successfully completed the following [National Centre for Smoking Cessation and Training \(NCSCT\) courses](#) and satisfactorily passed the assessments (where applicable):
 - Stop Smoking Practitioner training and certification;
 - Mental health and smoking cessation course;
 - Pregnancy and smoking cessation course; and
 - E-cigarettes: a guide for healthcare professionals course.
- Have read the [NCSCT Standard Treatment Programme \(STP\)](#), which will be used to support consultations.

Pharmacy Team training

Although the service must be provided by the pharmacist, it is important that the wider pharmacy team are aware of the SCS and how it will operate. You could consider:

- Holding a briefing session for your team;
- Providing them with the one-page overview (please see below) on how the service will work;
- Discussing as a team how you can work collectively to make the service a success; and
- Making sure team members are clear on the daily activity required, such as checking for referrals, diary management, etc.

[Download the PSNC Briefing for pharmacy teams on the service](#)

Standard operating procedure

Contractors must have a standard operating procedure (SOP) in place for this service covering provision of the service, which should include key contact details for the service; the process for maintenance and validation of the equipment used and infection prevention and control measures; and signposting to locally commissioned smoking cessation services.

Face-to-face consultations and carbon monoxide (CO) monitoring

The SCS is intended to be provided as a face-to-face service. On occasion there may be a requirement to provide behavioural support, monitoring, or follow up remotely, for example, telephone or video consultations. Remote consultations may only be considered if they will meet the requirements of the service specification and the patient agrees to this approach.

NB: Employed pharmacists: If you are unclear about whether or not your pharmacy is signed up already to provide the service please check with your employer or Area Manager.