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Going Above and Beyond – Shout out to Pinhoe Pharmacy!



The annual Chemist and Druggist 2023 Awards have recently been held in London. We were delighted to see that Pinhoe Pharmacy in Exeter won in the category of Above and Beyond as a pharmacy team by helping source emergency Parkinson’s medication for a patient in their moment of need.

Pinhoe Pharmacy was busy contending with stock shortages and was in the midst of swapping over to a new patient medication record (PMR) system. Despite this, dispenser Jo Fairbairn answered a call from a patient in distress, even though she had 60 dossette trays to complete. The patient was 244 miles away from home and had tried numerous pharmacies to see if they could get hold of their vital Parkinson’s medication – but to no avail. Jo responded professionally and the Pinhoe Pharmacy team arranged to get the medications that very afternoon. Once they arrived, the medication was delivered to the patient on an emergency basis. The patient wrote to the pharmacy to

say they would “always be grateful” for the excellent service they received.

We’d like to take this opportunity to congratulate the team at Pinhoe Pharmacy who were also finalists in the Independent Pharmacy of the Year award.



Prestigious Fellowship awarded to Ian Findlay, Community Pharmacist

Congratulations are also due to Ian Findlay who works at Morton’s Pharmacy in Axminster as the Pharmacy Manager as well as working as an Independent Prescriber for Axminster Medical Practice. He has been awarded one of the highest accolades in the profession and recently became a Fellow of the Royal Pharmaceutical Society (RPS). The RPS is the professional membership body for pharmacists and pharmacy; Fellowships are based on nominations from other pharmacists which reflects the high esteem in which he is held by his peers in the pharmacy profession.



Community Pharmacy Devon Rebrand!

We are now Community Pharmacy Devon! Following the recommendations from the Pharmacy Representation Review Steering Group when it was recommended that PSNC rebranded as Community Pharmacy England, and all LPCs rebranded to Community Pharmacy (PLACE) here we are! We have aligned this process with the new Committee term which started on the 1st July 2023 and we are now operating as Community Pharmacy Devon.



Devon Teach and Treat Call for Expressions of Interest

Appropriate access to, and capacity of, supervision to support pharmacists to become independent prescribers is a challenge across the workforce, and particularly within community pharmacy.

The aim of the Devon Teach and Treat pilot is to support community pharmacists from across the county to achieve their independent prescribing qualification by providing access to suitable supervisors and clinical environment.

Developing independent prescribing within community pharmacy will give patients an additional point of access to experienced and skilled clinicians who will be able to consult, assess, diagnose and prescribe within a specific remit. In turn, this should assist with some of the workload experienced by general practice and urgent care.

The Devon Integrated Care System is supporting a Teach and Treat Pilot. This pilot is led by an experienced non-medical prescriber, using a cross-sector, multi-professional model to identify appropriate supervision and clinical environment for trainee prescribers. The Teach and Treat lead will provide some DPP capacity directly, coordinate supervision for all T&T trainees and provide clinical skills examination sessions to complement the prescribing course.

We are inviting Expressions of Interest from community pharmacists who wish to undertake their independent prescribing qualification, next year, with the support of the Devon Teach and Treat pilot. You can complete your EOI [here](#). If you have previously applied, but were unsuccessful, you are welcome to submit another EOI.

Closing Date: 3rd November 2023 17:00

Notification to successful applicants: Week beginning 20th November 2023

For further information contact admin@cpdevon.org.uk in the first instance.

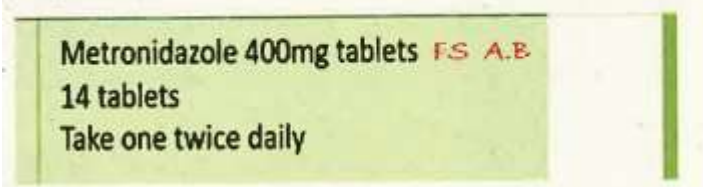
Prescriber endorsement 'FS' for free supply for sexual health treatment

We recently had an enquiry into the Secretariat Office about free treatment for sexual health conditions. We learnt ourselves that there is a scheme that was released in January 2020 which allows patients who need sexual health treatment to access this free of charge, All paper prescriptions must be endorsed by the 'FS' free prescription.

This is a new scheme that was released in Jan 2020 and allows patients who need sexual health treatment obtain this free of charge. You can find a CPE factsheet [here](#).

All paper prescriptions must be endorsed by the "FS" free prescription.

Example of how the 'FS' endorsement should appear on paper FP10 prescriptions:



Pharmacy Quality Scheme 2023-24 – Online training event with presenter Tom Kallis

The LPC has had to rearrange the online webinar on PQS which is now being held on the 19th September 2023 at 7.00 pm. Booking details can be found [here](#). The upside is you still have time to book on if you had missed the fact that we have a webinar available!! Tom will breakdown the guidance and go through each of the domains in a one stop shop evening event.

PCN Community Pharmacy Integration Leads (formerly known as PCN Community Pharmacy leads)

It is a local and a national priority for community pharmacies to be full partners within Primary Care Networks (PCNs), taking on expanded roles to protect public health and support urgent care and medicines safety.

In the Southwest Region including Devon we have secured funding from the regional pharmacy team to have community pharmacy integration leads within our 31 PCNs. The aim of this is to build collaborative relationships so that pharmacies,

general practices and others can better work together for the benefit of patients in the longer term. This is an exciting opportunity for our leads to work much more closely with their PCNs and pharmacy networks and start to embed the nationally commissioned community pharmacy services much more within primary care. There is funding for one or two days per month per PCN to reimburse backfill cover and a brilliant training and development programme running alongside, with additional support from Community Pharmacy Devon.

You can see the PCNs where we currently have vacancies on our website [here](#). If you are interested, please email admin@cpdevon.org.uk and let us know. We are particularly looking for people in North and Mid Devon and parts of South Devon and Exeter. You don't have to be a pharmacist or technician, just keen to make a difference.

Interpretation and Translation Services

Interpretation and Translation Services are available for Pharmacy, Optometry and Dental practices when treating NHS patients. This is how Devon pharmacy owners can access the service.

Contact Language Empire provider of spoken language and face to face translation services plus telephone interpreting; translation/transcription services, and British Sign Language (BSL).
Dedicated on-demand phone line is: 0333 188 3712.

A unique 8 digit PIN number(s) will be required to access the service, for any questions, contact Customer Services on 0330 20 20 270 or at bookings@empire-groupuk.com.

Helpful service support materials and additional information are on the [Language Empire website](#), such as:

- How to Request Language Services
 - On Demand Telephone Access Cards
 - How to Request Translation Services
 - Best Practice Guides for Using Interpreters
 - Language ID Charts
-

Sexual Health Consultation

The public health team in Torbay Council is seeking views across Torbay and Devon about sexual and reproductive health services.

Sexual health services are free to use and are available to everyone regardless of age, gender, ethnic origin, disability and sexual orientation.

By taking part in the survey, you will help public health shape the future provision of sexual health services in Devon and Torbay. The online survey is anonymous and takes around 10 minutes to complete.

Have your say at <https://forms.office.com/e/LU5tu4RjtY>

If you require this survey in any other format, or if you would be interested in being part of a face to face or online focus group to give your views, please get in touch with: felicity.poulton@torbay.gov.uk .
Please share with your colleagues, customers and patients as appropriate.

EHC Training for all pharmacists across Devon

This session is part of the training requirement for pharmacists wishing to deliver the EHC under the 2021 PGD. It will also cover chlamydia screening, C-Card scheme and Talking to Young People. It takes place on the 19th September 2023, book your place [here](#). Please inform your locums and relief pharmacists so they can book on as soon as possible.

Needle Exchange Skills Audit - Torbay pharmacy teams only

If your pharmacy is part of the local Needle provision program, all qualified members of staff who are involved in this provision are required to take part in the Needle provision training audit. This is so that the next steps around the training can be produced. The training is offered as part of the contractual agreements.

Deadline for completion: Friday 13th October 2023. To complete the audit go to <https://orionmedical.co.uk/needle-syringe-provision-online-test/>

DMS

Please remember: when claiming for DMS that, even if you are using PharmOutcomes to action the referrals, the information is not yet connected to MYS so therefore will need to be added to MYS for claims.

STOP PRESS: The Annual Accounts of the Devon LPC 2022-23 have been sent out to contractors for voting. Our virtual AGM will be held on the evening of Monday 16th October 7.15 pm to present the Annual Report and Accounts – all pharmacy owners and pharmacy teams are welcome to attend - more details to follow.

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