

Community Pharmacy Deadline Tracker – May 2024

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office.

Subject	Actions and links	Tick when done
Pharmacy First Service Income 1st May 2024	<p>The activity threshold of clinical pathway consultations increases to a minimum of 10 per month from May 2024; this means you have to provide a minimum of 10 consultations that pass the gateway point to be eligible for the £1,000 monthly payment.</p> <p>Action: Ensure pharmacy team members are aware of the increase in activity threshold and discuss actions that can support the team to reach the increased target.</p>	
Pharmacy First: Requirement to have an otoscope 1st April 2024	<p>The deadline for having an otoscope to use within the acute otitis media pathway and to start providing this pathway is 1st April 2024 (this does not apply to distance selling pharmacies as they cannot provide this pathway)</p>	
Prescription Charge Increase 1st May 2024	<p>Prescription charges will rise to £9.90 on 1st May 2024. Download a copy of the poster and find out more on the CPE website.</p>	
CPE Briefing Event for Pharmacy Owners 7th May 2024	<p>CPE Event: Critical Pressures and the Future</p> <p>This event will provide an update across a range of issues impacting pharmacies as well as the wider outlook for community pharmacy and upcoming CPE work.</p> <p>Find out more and book your place here.</p>	
Pharmacy Team Training 15th, 21st and 22nd May 2024	<p>Join us for a training session to improve your confidence with the new pharmacy services including hypertension, contraception and Pharmacy First. The training will take place in Barnstaple, Exeter and Plymouth.</p> <p>Book your place here.</p>	
Annual Complaints Report After the end of 2023/24	<p>Pharmacy owners must send a copy of their annual complaints report to the local NHS team as soon as reasonably practicable after the end of the year to which the report relates.</p> <p>Send your report to: england.pharmacysouthwest@nhs.net</p>	
DSP Toolkit 30th June 2024	<p>The deadline for community pharmacy contractors to complete the 2023/24 Data Security and Protection Toolkit is 30 June 2024.</p> <ul style="list-style-type: none"> • Read the CPE guidance here • Watch the CPE webinar here 	

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Teach and Treat Expressions of Interest 31st May	We are inviting Expressions of Interest from community pharmacists who wish to undertake their independent prescribing qualification, next year, with the support of the Devon Teach and Treat pilot. You can complete your EOI here .	
NHS Pharmacy Profile Update 30th June 2024	Ensure your DoS and NHS.uk website pharmacy profile is comprehensive and accurate by updating via the NHS Profile Manager. Verify and, where necessary, update the information contained in the profile at least once each quarter. The deadline for the current quarter is 30 th June 2024 The NHS Blood Pressure Check Service and the Pharmacy Contraception Service can be added to your profiles. See CPE website for further details.	
Virtual Outcomes	Access to Virtual Outcomes is again FREE for our Devon Pharmacy Teams. Access the new modules for the Hypertension Case Finding Service and the Pharmacy Contraception Service from the Virtual Outcomes website here . There are new modules available for Pharmacy First teams. The latest module is on common skin conditions - fungal infections.	
NHS Mail	Ensure you access your personal NHS.net email regularly (at least once every 30 days) to avoid your account being deleted. Further information is available here .	
PharmOutcomes Access	Check that pharmacy staff have access to PharmOutcomes during all opening times, especially when locums are on duty ; set-up additional accounts if needed. PharmOutcomes must be checked regularly throughout the day and referrals and messages received actioned.	
Community Pharmacy Devon Mailing List	Encourage locums and the rest of your pharmacy team to join the LPC mailing list to ensure they are up to date with changes. Visit our website or see below for sign up.	
LPC Mailing List	Encourage your locums to join the LPC mailing list to ensure they are up to date with the rapidly changing pharmacy environment	
Social Media	Follow us on Facebook: Community Pharmacy Devon X formally Twitter @ CommunityPharmacyDevon LinkedIn: Community Pharmacy Devon Important updates will be shared here for speed and wider awareness; all interested parties are invited to join.	

[Link to CPE contractual payment tracker updated 29th April 2024](#)

Contact details: email admin@cpdevon.org.uk or call on 01392 719604 (NOTE NEW NUMBER). Direct message on Twitter @DevonLPC or visit our website <https://devon.communitypharmacy.org.uk/>

Disclaimer: This guidance has been produced by Community Pharmacy Devon after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.