



# Community Pharmacy Masterclass Series

Practical training to help you deliver care for minor illness and long term conditions

**A series of interactive practical teaching sessions to develop your theoretical knowledge and practical skills in these areas, delivered by local clinicians working in primary care and the University of Exeter MSc Clinical Pharmacy program**

**Proposed dates:** 17th Sept 24; 3rd December 24; 11th March 25 ; 3rd June 25

**Venue:** Exeter area, to be confirmed

## Join Us

In this programme to enhance Pharmacists' capabilities in delivering Pharmacy First and managing long-term conditions effectively. We will deliver four in-person evening masterclasses, over 12 months, each focusing on critical areas of primary care and pharmacy practice.

These sessions are structured to provide both theoretical knowledge and practical skills, ensuring pharmacists are well-prepared to meet the demands of their roles. The programme will use local Primary Care and Pharmacy experts to delivery high-quality interactive sessions.

## Event Highlights



### Enhance Clinical Competence:

Provide pharmacists with advanced knowledge and practical skills in managing conditions commonly encountered in Pharmacy First and long-term care settings.



### Promote Best Practice:

Encourage the adoption of evidence-based practices through comprehensive training and interactive learning experiences.



### Facilitate Professional Development:

Offer a platform for continuous learning and development, ensuring pharmacists remain updated with the latest clinical guidelines and best practices.



### Improve Patient Outcomes:

Equip pharmacists with the skills necessary to deliver high-quality care, leading to improved patient health and satisfaction.

## Example Session Content

- Key history, examination, differential diagnosis, management and red flag symptoms for patients presenting to pharmacies or being referred from surgeries under Pharmacy First scheme, including minor ailments, genito-urinary and dermatological conditions.
- Theoretical content, followed by interactive small group practical teaching & simulation on examination techniques and case-based discussions.
- Assessment and management of hypertension, diabetes and cardiovascular disease. CVD prevention and diagnosis. Detection and management of CVD risk factors, the detection of atrial fibrillation. Identify and manage raised lipids – Familial Hypercholesterolaemia (FH). Earlier identification of heart failure.

## Who should attend

- Community Pharmacists
- PCN Pharmacists
- PCN Teams

To register or for more information please [click here](#) or visit [www.vennhealth.co.uk](http://www.vennhealth.co.uk)

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## Module One

Tuesday 17th September 2024

1830-2115 (Hot buffet available from 18:30)

The Forge, Winslade Park, Manor Drive, Clyst St Mary, Exeter, EX5 1FY



## Agenda: Module 1



Minor Illness - ENT  
Long Term Condition - Hypertension

**Event Chair :** Dr Rob Daniels , Senior Lecturer, MSc Clinical Pharmacy, University of Exeter School of Medicine

Time	Topic	Presenter
18:30-19:00	Arrival, hot buffet	
19:00-19:05	Welcome, introductions and objectives of the event	Dr Rob Daniels
19:05-19:35	Pharmacist involvement in the Management of Hypertension	TBC
19:35-19:45	<b>Group discussion</b> How can we turn options into reality?	Venn Health
<b>19:45-19:55</b>	<b>Break</b>	
19:55-20:35	<b>Diagnosis and Management of common ENT Conditions</b>	Dr Rob Daniels
20:35-21:10	<b>Practical skills in ENT examination</b> Practice skills training on key history, examination, differential diagnosis, management and red flag symptoms for patients presenting to pharmacies or being referred from surgeries under Pharmacy First (including minor ailments) scheme	Dr Rob Daniels
21:10-21:15	Close	Venn Health

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## Module Two

Tuesday 3rd December 2024

1830-2115 (Hot buffet available from 18:30)

Courtyard Exeter Sandy Park, Sandy Park Way, Exeter, EX2 7NN



## Agenda: Module 2

### Minor Illness – Skin Infections Long Term Condition – Dermatology



**Event Chair :** Dr Rob Daniels , Senior Lecturer, MSc Clinical Pharmacy, University of Exeter School of Medicine

Time	Topic	Presenter
18:30-19:00	Arrival, hot buffet	
19:00-19:05	Welcome, introductions and objectives of the event	Dr Rob Daniels
19:05-19:35	Pharmacist involvement in the Management of Dermatological conditions	Dr Josie Wheeler
19:35-19:45	<b>Group discussion</b> How can we turn options into reality?	Venn Health
<b>19:45-19:55</b>	<b>Break</b>	
19:55-20:35	<b>Diagnosis and Management of skin conditions</b>	Dr Rob Daniels
20:35-21:10	<b>Practical skills in skin examination</b> Practical skills training on key history, examination, differential diagnosis, management and red flag symptoms for patients presenting to pharmacies or being referred from surgeries under Pharmacy First (including minor ailments) scheme	Dr Rob Daniels
21:10-21:15	Close	Venn Health

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## Module Three

Tuesday 11th March 2025

1830-2115 (Hot buffet available from 18:30)

Courtyard Exeter Sandy Park, Sandy Park Way, Exeter, EX2 7NN

## Agenda: Module 3



Minor Illness - Gynaecological, urinary problems & headaches  
Long Term Condition - CVD, Diabetes & Renal



**Event Chair :** Dr Rob Daniels , Senior Lecturer, MSc Clinical Pharmacy, University of Exeter School of Medicine

Time	Topic	Presenter
18:30-19:00	Arrival, hot buffet	
19:00-19:05	Welcome, introductions and objectives of the event	Dr Rob Daniels
19:05-19:35	Pharmacist involvement in the Management of CVD, Diabetes & Renal	Catherine Hilton Pharmacist
19:35-19:45	<b>Group discussion</b> How can we turn options into reality?	Venn Health
<b>19:45-19:55</b>	<b>Break</b>	
19:55-20:35	<b>Diagnosis and Management of gynaecological and urinary problems and headaches</b>	Dr Rob Daniels
20:35-21:10	<b>Practical skills examination</b> Practical skills training on key history, examination, differential diagnosis, management and red flag symptoms for patients presenting to pharmacies or being referred from surgeries under Pharmacy First (including minor ailments) scheme	Dr Rob Daniels
21:10-21:15	Close	Venn Health

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## Module Four

Tuesday 3rd June 2025

1830-2115 (Hot buffet available from 18:30)

Courtyard Exeter Sandy Park, Sandy Park Way, Exeter, EX2 7NN



## Agenda: Module 4

**Minor Illness - Respiratory Illness**  
**Long Term Condition - COPD & Asthma**



**Event Chair :** Dr Rob Daniels , Senior Lecturer, MSc Clinical Pharmacy, University of Exeter School of Medicine

Time	Topic	Presenter
18:30-19:00	Arrival, hot buffet	
19:00-19:05	Welcome, introductions and objectives of the event	Dr Rob Daniels
19:05-19:35	Pharmacist involvement in the Management of COPD & Asthma	TBC
19:35-19:45	<b>Group discussion</b> How can we turn options into reality?	Venn Health
<b>19:45-19:55</b>	<b>Break</b>	
19:55-20:35	<b>Diagnosis and Management of respiratory illness</b>	Dr Rob Daniels
20:35-21:10	<b>Practical skills examination</b> Practical skills training on key history, examination, differential diagnosis, management and red flag symptoms for patients presenting to pharmacies or being referred from surgeries under Pharmacy First (including minor ailments) scheme	Dr Rob Daniels
21:10-21:15	Close	Venn Health

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