

Community Pharmacy Deadline Tracker – January 2025

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office.

Subject	Actions and links	Tick when done
Pharmacy First Thresholds	<p>Changes to the Pharmacy First payment thresholds have been made for the rest of the financial year.</p> <p>The threshold for January 2025 is a minimum of 25 consultations to be completed to pass the gateway point to be eligible for the £1,000 monthly payment.</p> <p>Access the Pharmacy First Top Tips from VirtualOutcomes here.</p> <p>Access the CPE Pharmacy First myth-busting here</p>	
Advanced Services Bundling	<p>From the 31st March 2025, community pharmacies must deliver a bundle of services to qualify for the monthly £1,000 payment. This includes</p> <ul style="list-style-type: none"> • Pharmacy Contraception Service • Hypertension Case Finding Service • Pharmacy First 	
NHS Pharmacy Contraception Service Workshops 9th February (Exeter) and 25th March (Plymouth)	<p>Community Pharmacy Devon has commissioned the CPPE workshop for pharmacists, trainee pharmacists and technicians working in Devon ONLY.</p> <p>There are two events planned, one being held on Sunday 9th February 2025 10.00 am to 12.00 noon at the Devon Hotel, in Exeter and an evening event on the 25th March in Plymouth (venue to be confirmed). For more information, please see here. You will have to book through the CPPE website, and use the keycode DEVON2025.</p>	
CPE – Original pack dispensing	<p>From the 1st January 2025 amendments made to the pharmacy regulations state that the supervising pharmacist must consider dispensing up to 10% more or less than the prescribed quantity.</p> <ul style="list-style-type: none"> • Book a place on the latest Virtual Outcomes training session on OPD here • Watch the webinar here • Resources are available here 	
Wellbeing support for pharmacy teams 21st January 2025	<p>Winter wellbeing support for pharmacy teams</p> <p>The wellbeing of our pharmacy teams remains a priority. Community Pharmacy Devon has arranged a session discussing wellbeing support for members of the pharmacy teams which is being supported by Talkworks, Pharmacist Support and other relevant organisations. This event is open to pharmacists and technicians who work in general practice, PCNs and medicines optimisation teams as well as community pharmacy.</p> <p>The workshop session has been arranged for Tuesday 21st January 2025 at the Barnstaple Hotel in North Devon, 6.30 pm – 9.00 pm. Please book your places here.</p>	
MYS – Unplanned Closures	<p>The terms of service require NHS Community Pharmacy owners to have a business continuity plan for temporary suspensions due to illness or other reasons beyond their control and to action the plan when necessary. Notifications of unplanned temporary suspensions of services (closures) can now be made via the Manage Your Service (MYS) portal. Find out more here.</p>	

Subject	Actions and links	Tick when done
NHS Pharmacy Profile Update 31st March 2025	Ensure your DoS and NHS.uk website pharmacy profile is comprehensive and accurate by updating via the NHS Profile Manager . Verify and, where necessary, update the information contained in the profile at least once each quarter. The deadline for the current quarter will be 31 st March 2025. Although it seems a long way ahead we'd like to encourage you to do this as soon as possible.	
Devon Local 10 Year Plan Engagement	The NHS in Devon has launched local engagement around the 10 Year Health Plan running in parallel with and supporting the national Change NHS campaign. Find out more about how to get involved on the dedicated webpage and details of local engagement events here .	
Community Pharmacy Masterclass Series	Venn Health has organised a series of interactive training sessions to support Devon community pharmacists to support minor illness and long-term conditions. There are three further sessions – the next one is 11 th March 2025 on gynaecology, urinary and headaches. Booking details here .	
Virtual Outcomes	Access to Virtual Outcomes is currently FREE for our Devon Pharmacy Teams. Thinking about signing up for the Contraception Service? A Pharmacist training module is available on VirtualOutcomes .	
NHS Mail	Ensure you access your personal NHS.net email regularly (at least once every 30 days) to avoid your account being deleted. Further information is available here .	
PharmOutcomes Access	Check that pharmacy staff have access to PharmOutcomes during all opening times, especially when locums are on duty ; set-up additional accounts if needed. PharmOutcomes must be checked regularly throughout the day and referrals and messages received actioned.	
Community Pharmacy Devon Mailing List	Encourage locums and the rest of your pharmacy team to join our mailing list to ensure they are up to date with changes. Visit our website or see below for sign up.	
Social media	Follow us on: Facebook: Community Pharmacy Devon X formally Twitter @ CommunityPharmacyDevon LinkedIn: Community Pharmacy Devon Important updates will be shared here for speed and wider awareness; all interested parties are invited to join.	

[Link to CPE contractual payment tracker updated 9th October 2024](#)

Contact details: email admin@cpdevon.org.uk or call on 01392 719604 (NOTE NEW NUMBER). Direct message on Twitter [@DevonLPC](#) or visit our website <https://devon.communitypharmacy.org.uk/>

Disclaimer: This guidance has been produced by Community Pharmacy Devon after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.