

Community Pharmacy Deadline Tracker – April 2025

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office.

Subject	Actions and links	Tick when done
CPCF Settlement	Community Pharmacy England has arranged a number of events, details for webinars and in-person events are on at cpe.org.uk/events Briefings, details and resources can be viewed on the CPE website	
Pharmacy Quality Scheme 2025-26 1st April 2025	The 2025 Pharmacy Quality Scheme officially starts on the 1 st April. April 1 st is the start date for the following criteria included in the Medicines Optimisation Domain: <ul style="list-style-type: none"> • Use of a spacer in patients aged 5-15 years; and • Patients using three or more bronchodilators in six months 	
Pharmacy First – New Caps	These caps are based on the monthly average of Pharmacy First (clinical pathways) delivered during November 2024 to January 2025. View your assigned Band and monthly cap on the NHS Business Services Authority website	
Pharmacy First – Patient Feedback Request	Please ask your patients to give feedback on Pharmacy First to help inform service improvements. <ul style="list-style-type: none"> • Find out more here. 	
Temporary Closures	The terms of service require NHS Community Pharmacy owners to have a business continuity plan for temporary suspensions due to illness or other reasons beyond their control and to action the plan when necessary. The South West regional pharmacy team has issued a revised temporary closure policy (April 2025) please familiarise yourself with the content and requirements.	
NHS Pharmacy Profile Update 30th June 2025	Ensure your DoS and NHS.UK website pharmacy profile is comprehensive and accurate by updating via the NHS Profile Manager . Verify and, where necessary, update the information contained in the profile at least once each quarter. The new quarter starts 1 st April 2025 and ends on the 30 th June 2025 but we encourage you to do this as soon as possible.	
Community Pharmacy Masterclass Series 3rd June 2025	Venn Health has organised a series of interactive training sessions to support Devon community pharmacists to support minor illness and long-term conditions. The fourth and final Masterclass is being held on the 3 rd June 2025 and covers Minor Illness and Respiratory (CPOD and Asthma). Book here	
Contraception and Sexual Health Update Event – Plymouth only 20th May 2025	For Plymouth pharmacy teams only, a sexual health training session is being held for pharmacists to discussion emergency hormonal contraception, chlamydia screening, talking with young people and other relevant topics. The venue is the SHiP at University Hospital Plymouth and places are limited so book now.	
Pharmaceutical Needs Assessment Consultations	The Health and Wellbeing Boards of Plymouth and Torbay have both published their draft PNAs for consultation. The PNAs are due to be published before the 30 th June 2025 and will run from 2025-28. Both consultations run until midday on the 6 th May 2025. You can see the Plymouth PNA here and Torbay here . There are five short questions relating to the content where you can feedback your views.	

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NHS Mail	Ensure you access your personal NHS.net email regularly (at least once every 30 days) to avoid your account being deleted. Further information is available here .	
PharmOutcomes Access	Check that pharmacy staff have access to PharmOutcomes during all opening times, especially when locums are on duty ; set-up additional accounts if needed. PharmOutcomes must be checked regularly throughout the day and referrals and messages received actioned.	
Community Pharmacy Devon Mailing List	Encourage locums and the rest of your pharmacy team to join our mailing list to ensure they are up to date with changes. Visit our website or see below for sign up.	
VirtualOutcomes	Community Pharmacy Devon has taken the decision to fund this online training platform for a further 12 months to support our pharmacy teams in Devon. A new module is released every month. Check here for the latest courses.	
Social media	Follow us on: Facebook: Community Pharmacy Devon X formerly Twitter @ CommunityPharmacyDevon Linkedin: Community Pharmacy Devon Important updates will be shared here for speed and wider awareness; all interested parties are invited to join.	

[Link to CPE contractual payment tracker updated 17th March 2025](#)

Contact details: email admin@cpdevon.org.uk or call on 01392 719604. Direct message on X @DevonLPC or visit our website <https://devon.communitypharmacy.org.uk/>

Disclaimer: This guidance has been produced by Community Pharmacy Devon after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.