

10<sup>th</sup> October 2025

Dear Pharmacy Colleague

We are writing to extend an invitation to you to participate in our upcoming Improving Resilience in Community Pharmacy Mentoring and Coaching Programme, specifically designed for community pharmacists like yourself.

The programme is designed to support contractors to enhance the resilience of their pharmacy business, protecting the community pharmacy network to provide a full range of services from community pharmacies. It will help the pharmacy team contribute to the local health economy, collaborating as neighbourhood team. This works towards the vision for pharmacy in the NHS Ten Year Plan, will better meeting the needs of your local community and will see the pharmacy business grow in terms of turnover and profit.

Course Details:

This programme consists of a series of one-to-one sessions with the lead Pharmacist/Owner of your Community Pharmacy delivered face to face and virtually over the next four months. You will create a thorough baseline assessment will of your current situation. Using a coaching and mentoring approach you will be supported to create a bespoke resilience and growth plan. Using this approach you will lead the agenda; you will work on the challenges you face and develop your solutions that are appropriate to your business. At the end of the formal programme you will work with other contractors in support and challenge groups to receive and provide support for ongoing change.

During the course, you will have the opportunity to:

- Engage in interactive workshops and discussions.
- Learn from experienced mentors and coaches.
- Receive support to identify areas for change and improvement.
- Develop personalised business resilience-building plans.
- Build your network to support your ongoing growth and resilience.

We believe that your participation will not only benefit you personally but also contribute to the overall strength and resilience of your community pharmacy. Your insights and experiences will be invaluable to the collective learning experience.

We have limited places available for this course so to apply for attendance please complete the attached application survey by 24<sup>th</sup> October 2025; we will then review all applications and communicate next steps to the successful candidates. Return to [suet@cpdevon.org.uk](mailto:suet@cpdevon.org.uk)

Should you have any questions or require further information, please do not hesitate to reach out. There is a video here that explains the offer more fully. Follow the link below.

<https://tinyurl.com/3hyp6b3p>

We look forward to your positive response and to welcoming you to what promises to be an enriching and empowering experience.

Kind regards,

Sue Taylor

Chief Officer

Community Pharmacy Devon

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