

Community Pharmacy Deadline Tracker – April 2026

If you are part of a pharmacy group or multiple, please liaise with your company managers/head office.

Subject	Actions and links	Tick when done
PQS: Quality Criteria Requirements 31st March 2026	By the 31 st March 2026, ensure all requirements of the quality criteria (excluding those that need to be met by the day of the declaration) in domains that you have claimed for have been met. <ul style="list-style-type: none"> Find out more here 	
Pharmacy First 1st April 2026	Updated Pharmacy First caps come into force for April 2026. Check the NHSBSA website to see what your Pharmacy First cap is for this month.	
Pharmacy First Myth Busting	To reject or not to reject? An article has been published to tackle some of the misconceptions around rejecting Pharmacy First referrals and aims to increase understanding of the service. Read here.	
Pharmacy Profile Update 31st March 2026	This is a mandatory requirement for all pharmacy owners. Ensure your Directory of Services and NHS website profiles are up to date by updating your NHS Profile Manager . The deadline for this quarter is the 31 st March 2026.	
CPE Pressures Survey 13th April 2026	CPE Pharmacy Pressures Survey deadline has been extended to 10 am on Monday 13 th April 2026. CPE is keen to hear from all pharmacy owners and staff <ul style="list-style-type: none"> Take part and find out more here. 	
Flu Vaccination Service 31st March 2026	Flu season ends on the 31 st March 2026. It is also the last day for National Booking Service (NBS) booked appointments for flu vaccinations ACTION: At the end of the day remove any promotional materials for the Flu Vaccination Service (including any that may be on your pharmacy website) and ensure all staff are aware that the service has now finished for 2026-26.	
COVID-19 Vaccination Service 13th April – 30th June 2026	Manage Your Service (MYS) will be available for registration and de-registration for both COVID-19 and flu services. New Joint service specification for COVID-19 and adult flu vaccinations has been published Download the Spring 2026 COVID-19 PGD here. Find out more information here.	
Terms of service As soon as reasonably practicable after the end of 2025/26	Pharmacy owners must send a copy of their annual complaints report to the local NHS contract management team as soon as reasonably practicable after the end of the year to which the report relates. This is a mandatory requirement for all pharmacy owners. Action: Send the annual complaints report to the local NHS contract management team. Find out more here.	
EPS Nomination Principles – Respecting Patient Choice	There have been increasing numbers of complaints regarding nominations being changed without patient consent. Community pharmacy teams are reminded of the importance of always aligning with the EPS nomination principles and upholding patient choice. <ul style="list-style-type: none"> Find out more here Read the one-page fact sheet of the four guiding principles of patient nomination here 	
SW Temporary Suspension of Service Policy	The Southwest ICBs have updated the Community Pharmacy Policy for Temporary Suspension of Service from 1 st April 2026. The revised policy and associated resources will be available to access here from the 1st April 2026.	

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CPE Funding & Reimbursements Shorts	A new 'Disallowed items' short has been released. View the video and important information here .	
NHS Mail	Ensure you access your personal NHS.net email regularly (at least once every 30 days) to avoid your account being deleted. Further information is available here .	
PharmOutcomes Access	Check that pharmacy staff have access to PharmOutcomes during all opening times, especially when locums are on duty ; set-up additional accounts if needed. PharmOutcomes must be checked regularly throughout the day and referrals and messages received actioned.	
Community Pharmacy Devon Mailing List	Encourage locums and the rest of your pharmacy team to join our mailing list to ensure they are up to date with changes. Visit our website or see below for sign up. Sometimes (why?) emails from CP Dvon go into the NHS Spam Files. Please check for this otherwise you might miss out on important information!	
Social media	Follow us on: Facebook: Community Pharmacy Devon X formerly Twitter @ CommunityPharmacyDevon Linkedin: Community Pharmacy Devon	

[Link to CPE contractual payment tracker updated 2nd March 2026](#)

Contact details: email admin@cpdevon.org.uk or call on 01392 719604. Direct message on X @DevonLPC or visit our website <https://devon.communitypharmacy.org.uk/>

Disclaimer: This guidance has been produced by Community Pharmacy Devon after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.