

# Welcome to Devon

**A hints and tips guide for new contractors**

# Contents

<b>3</b>	<b>About Community Pharmacy Devon</b>
<b>4-12</b>	<b>National Services</b>
<b>13</b>	<b>Local Services</b>
<b>14</b>	<b>Did You Know?</b>
<b>15-18</b>	<b>Useful Contacts</b>

# About Community Pharmacy Devon

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# National Services

## Discharge Medicine service – Essential service

<https://devonipc.org/pharmacy-resources/resources-g-l/discharge-medicines-service-dms/>



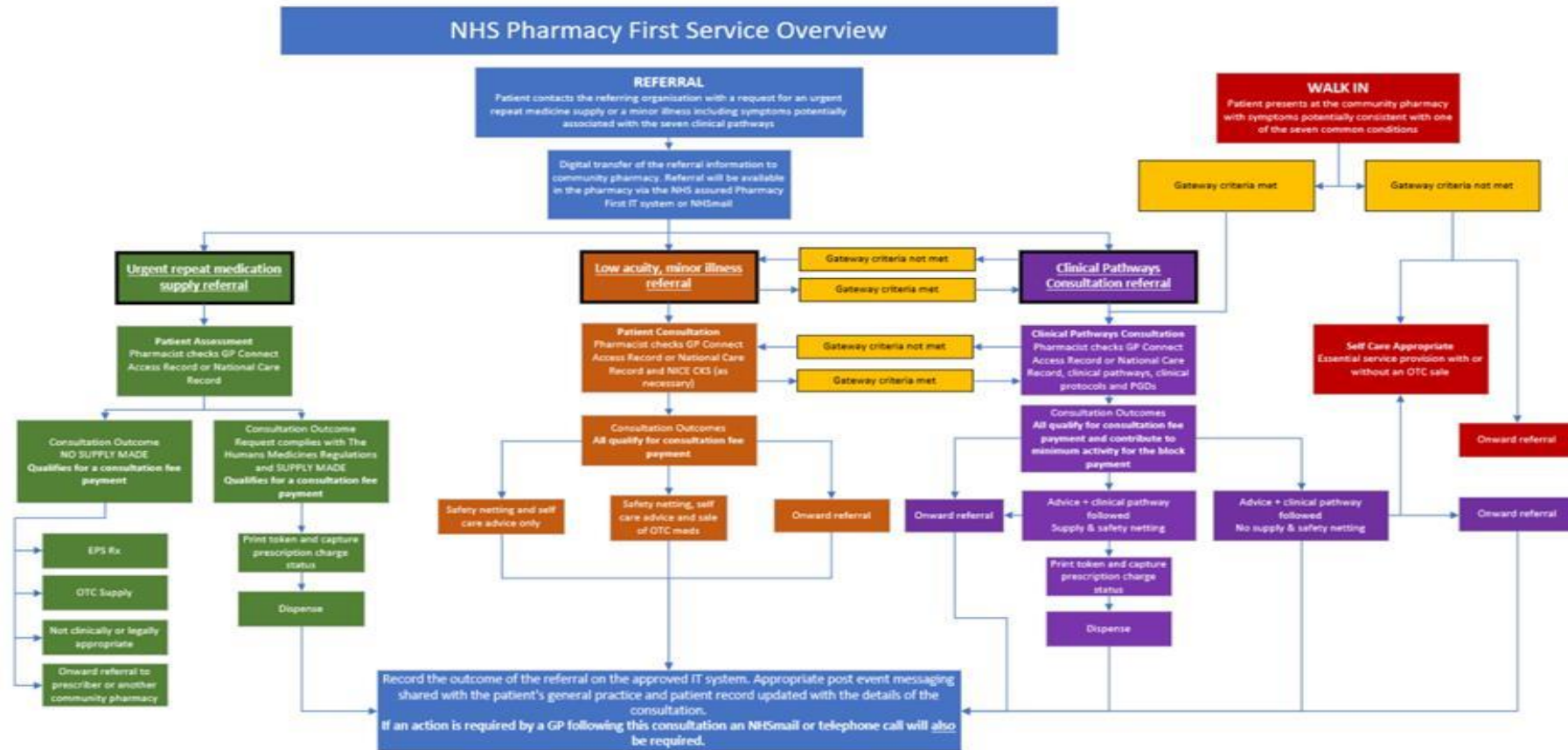
# National Services

## Pharmacy First



<https://cpe.org.uk/national-pharmacy-services/advanced-services/pharmacy-first-service/>

<https://onedevon.org.uk/our-work/services-and-support/pharmacy-services/resources-for-health-and-social-care-professionals/>

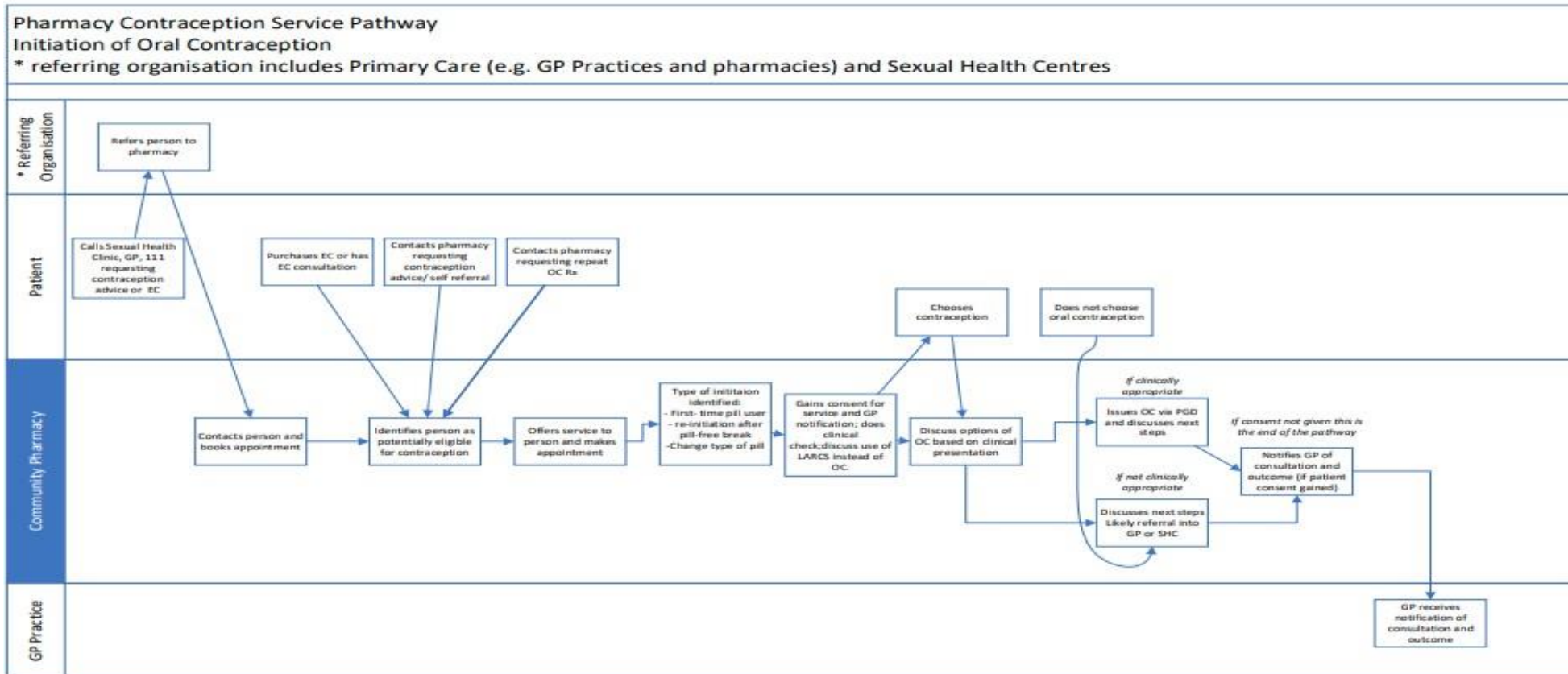


# National Services

## Contraception service – Initiation

<https://cpe.org.uk/national-pharmacy-services/advanced-services/pharmacy-contraception-service/>

### Initiation of Oral Contraception



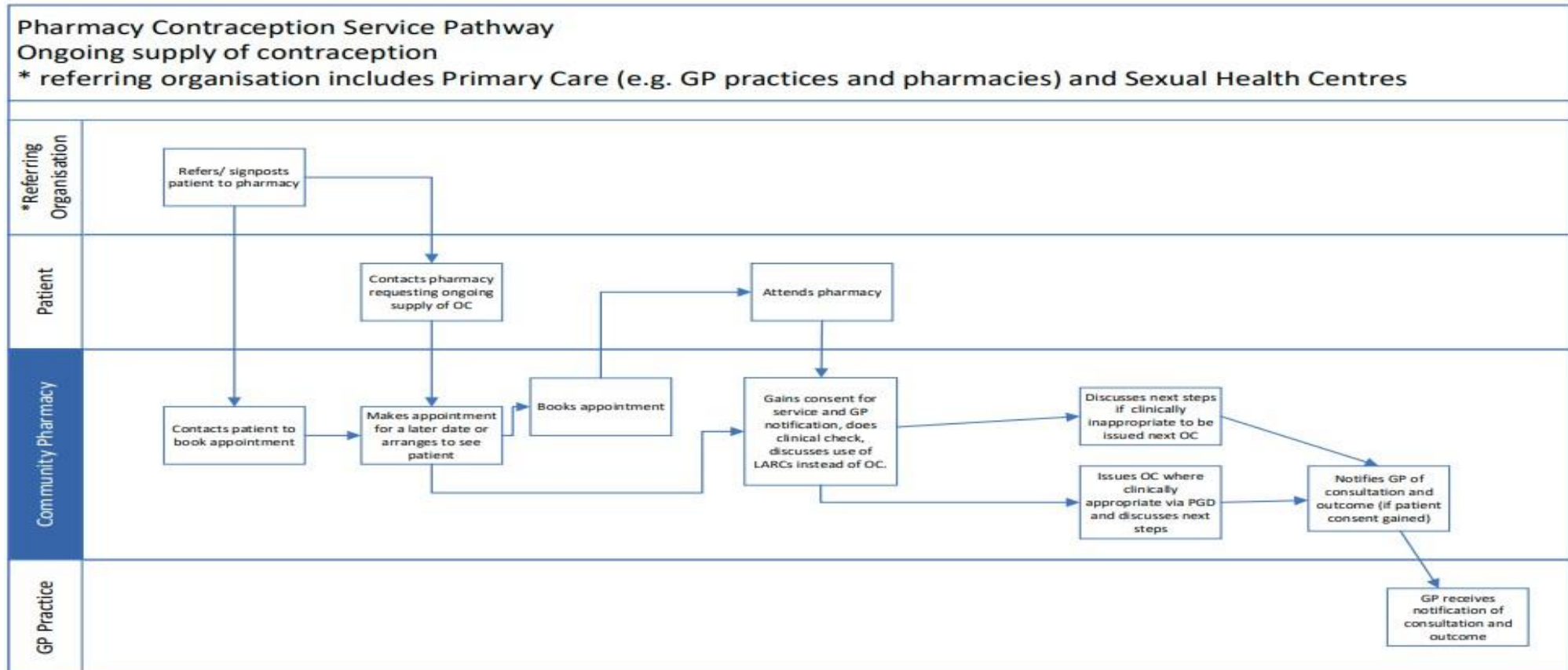
# National Services

## Contraception Service – Continuation



<https://cpe.org.uk/national-pharmacy-services/advanced-services/pharmacy-contraception-service/>

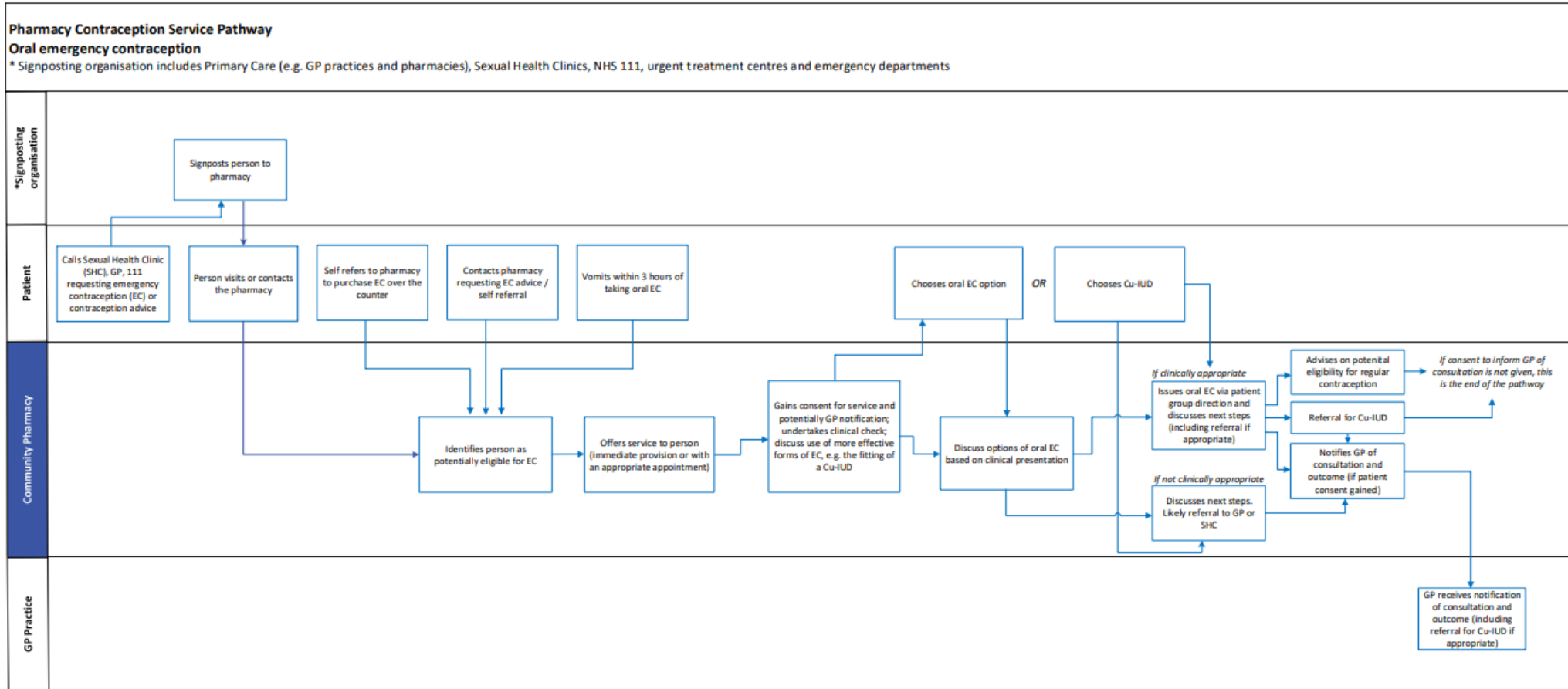
### Ongoing supply of Oral Contraception



# National Services

## Emergency Contraception Service

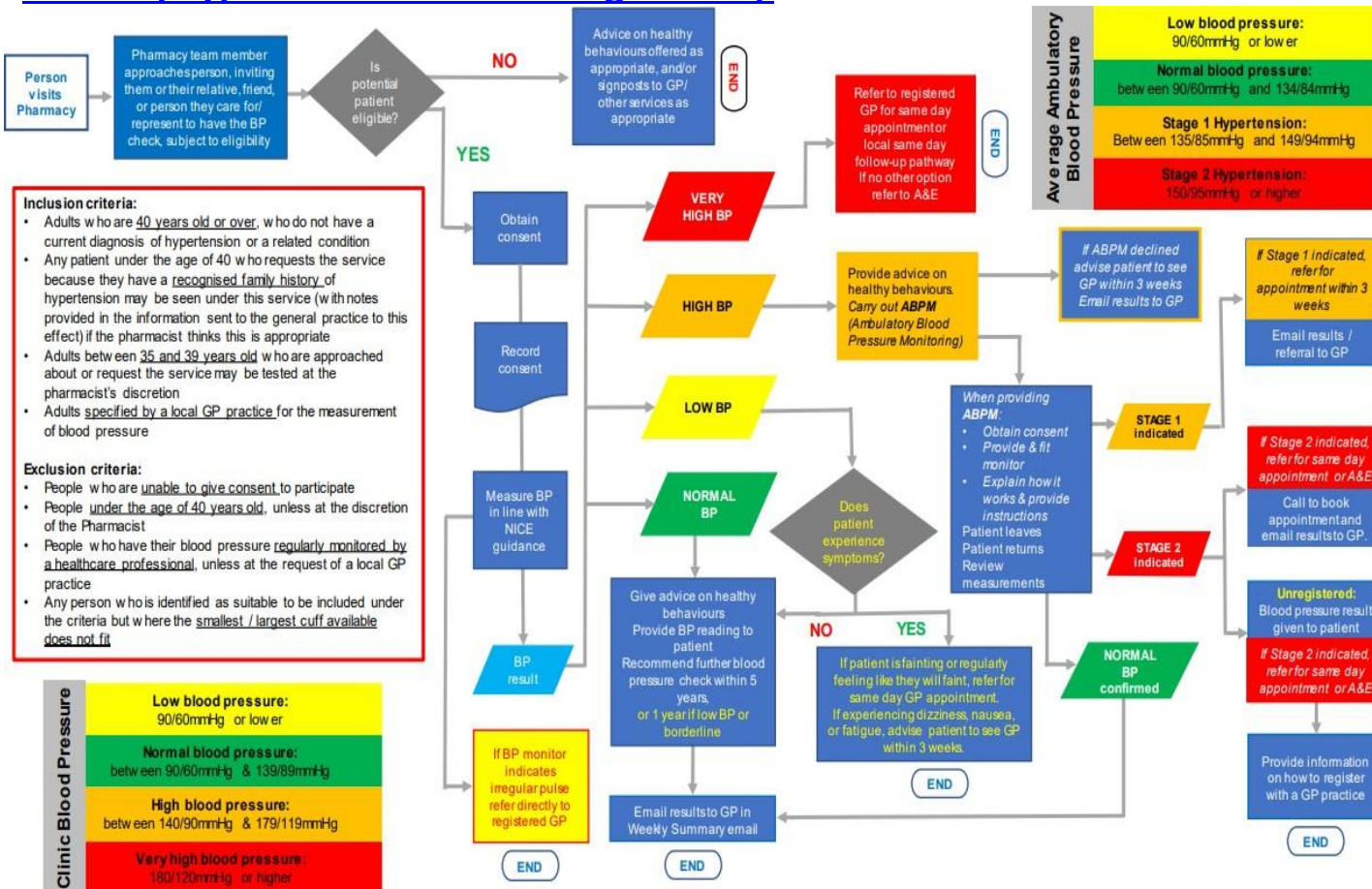
<https://www.england.nhs.uk/publication/nhs-pharmacy-contraception-service/>



# National Services

## Hypertension Case Finding Service

<https://cpe.org.uk/national-pharmacy-services/advanced-services/hypertension-case-finding-service/>



Claims for payments for this service should be made monthly, via the NHSBSA's MYS platform, in accordance with the usual Drug Tariff claims process.

Pharmacies providing this service will be eligible for the following payments:

- A set-up fee of £440
- A fee of £15 for each patient receiving a clinic blood pressure check
- A fee of £45 for each appropriate provision of ABPM to a patient.

In addition, incentive fees will be paid to pharmacies across 2021/22, 2022/23 and 2023/24. Pharmacies must reach a threshold of ABPM activity to trigger the payment of the incentive fees. An incentive fee of £1,000 will be available in the first year of service provision, followed by a payment of £400 in subsequent years if the pharmacy reaches the specified thresholds for those years.

The incentive will be triggered by providing:

- five ABPM checks in 2021/22
- 15 ABPM checks in 2022/23
- 20 ABPM checks in 2023/24

6.5 Contractors who sign up after 2021/22 must achieve the ABPM activity thresholds specified for the given financial year and will receive £1,000 as a first payment. If a contractor signs up in 2021/22 and fails to do five ABPM checks, they can earn £1,000 by doing 15 ABPM checks in 2022/23. If clinic blood pressure measurement or ABPM are provided at the request of a general practice, the service fees set out above will be paid to the contractor.

# National Services



## New Medicine service

<https://cpe.org.uk/national-pharmacy-services/advanced-services/nms/>

### Payment

- There are a number of target payment levels. Under the payment structure the price per completed NMS increases at certain target levels; this means that contractors will be rewarded for providing the NMS to as many patients as possible. Where a target level is reached, all of the full-service interventions provided up to that point are paid at the rate corresponding to the target.
- All completed NMS provided by a contractor that fall below the 10% target will be paid at £20 each;
- Once a contractor reaches the 10% target all completed NMS (including those which fall below the 10% target) will be paid at £25 each;
- Once a contractor reaches the 20% target all completed NMS (including those which fall below the 20% target) will be paid at £26 each;
- Once a contractor reaches the 30% target all completed NMS (including those which fall below the 30% target) will be paid at £27 each;
- Once a contractor reaches the 40% target all completed NMS (including those up to the maximum target) will be paid at £28 each.

# National Services

## Smoking Cessation Service

[Smoking Cessation Service \(SCS\) - Community Pharmacy England](#)

Torbay has a local service running, see detail here:

[Pharmacy-Stop-Smoking-Service-2021-2023 – Devon](#)

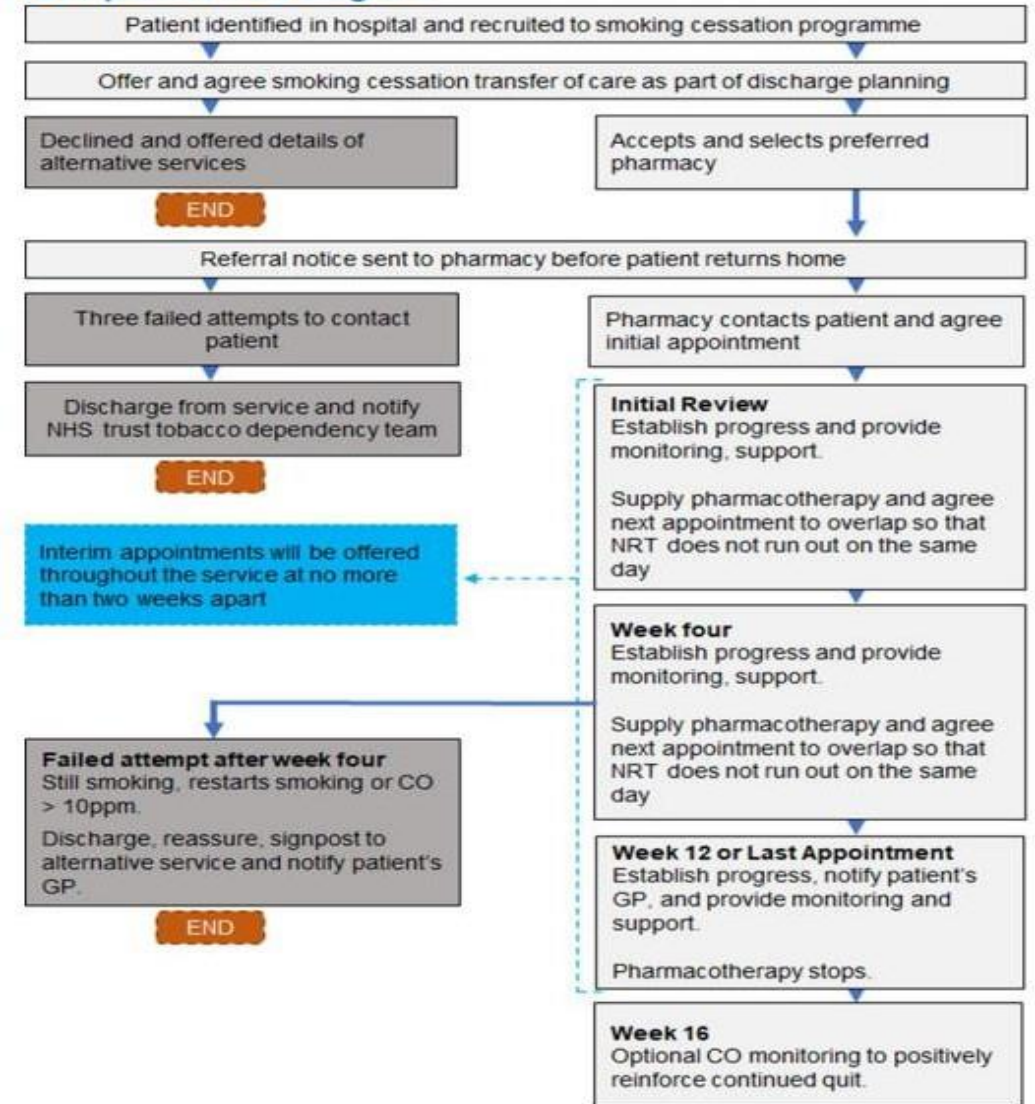
Devon has a local service running, see detail here:

<https://devon.communitypharmacy.org.uk/wp-content/uploads/sites/20/2021/10/Volume-2-Specification-Devon-Stop-Smoking-Service-Spec-2021.pdf>

Plymouth has a local service running see detail here:

<https://devonlpc.org/locally-commissioned-services/plymouth-city-council/>

### SCS patient flow diagram



# National Services

## Seasonal Influenza Vaccination Service

<https://cpe.org.uk/national-pharmacy-services/advanced-services/seasonal-vaccination-services-covid-19-and-adult-flu/>

<https://cpe.org.uk/national-pharmacy-services/advanced-services/childhood-flu-vaccination-service/>

<https://cpe.org.uk/national-pharmacy-services/national-enhanced-services/covid-19-vaccination-service/>



# Link for Local Services Area Dependent

## **Public health services Devon: Commissioned services**

<https://devonipc.org/locally-commissioned-services/commissioned-services/>

- Chlamydia
- Counter top kits
- Stop smoking
- Supervised consumption
- Needle exchange

## **Public health services Plymouth: Commissioned services**

<https://devonipc.org/locally-commissioned-services/plymouth-city-council/>

- Stop smoking
- NRT Voucher scheme
- Supervised consumption
- Needle exchange

## **Public health services Torbay: Commissioned services**

<https://devon.communitypharmacy.org.uk/locally-commissioned-services/commissioned-services-2/>

- Chlamydia
- Counter top kits
- Stop smoking
- Supervised consumption
- Needle exchange

# Did you know?

**Smartcards** – Visit our website - <https://devon.communitypharmacy.org.uk/pharmacy-resources/document-library-n-z/smartcards/>

**ODS CODES** - [Pharmacy ODS codes & ODS change - Community Pharmacy England](#)

**Pharmaceutical Waste Collection** - Understand who is collecting clinical waste and ensure that the contract is assigned to your name and pharmacy

<https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/>

**How to register for MYS** - To register for MYS there are two forms to complete, these can be found at:

<https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/>

If you require any help, you can contact

- Email: [nhsbsa.mys@nhs.net](mailto:nhsbsa.mys@nhs.net)
- Telephone: 0300 330 1368

Virtualoutcomes have hints and tips with easy to view training videos and is currently free to access for pharmacies in Devon

<https://devonlpc.org/pharmacy-resources/document-library-n-z/virtualoutcomes/>

Pharmacy resources, eg. closures - <https://devonlpc.org/pharmacy-resources/resources-g-l/emergency-closure-of-pharmacy/>

# Useful Contacts



**DoS** - [devon.dos@nhs.net](mailto:devon.dos@nhs.net)

## **Drug and Alcohol Teams:**

Plymouth - Harbour (01752 434343)

Humankind - (08002335444)

Torbay - Shrublands and Torbay drug and alcohol service (01803291129)

**Pinnacle/ Pharmoutcomes** - contact us section on the [Pharmoutcomes website](#). There are also hints and tips with helpful guides on the help section.

**This is the email you would use to register for Pharmacy First** – <https://onedevon.org.uk/>

From 1st April 2022, pharmacy contractors became responsible for the [choosing of their own assured IT system](#). Pharmoutcomes is funded by the local authority for public health to use as their platform for Pharmacy First.

# Useful Contacts



## Health Watch Devon

- Healthwatch Devon, c/o The Community Council of Devon, 1st Floor, 3 & 4 Cranmere Court, Lustleigh Close, Matford Business Park, Exeter EX2 8PW
- Tel: Freephone info number: 0800 5200640
- Website: <https://www.healthwatch.co.uk/local-healthwatch/healthwatch-devon>
- Email: [info@healthwatchdevon.co.uk](mailto:info@healthwatchdevon.co.uk)

## Health Watch Plymouth

- Healthwatch Plymouth, Unit 37, HQ Building, 237 Union Street, PLYMOUTH PL1 3HQ
- Tel: 0800 923 0039

## Health Watch Torbay

- Healthwatch Plymouth, Unit 37, HQ Building, 237 Union Street, PLYMOUTH PL1 3HQ
- Tel: 0800 923 0039

## Safeguarding

<https://www.devonsafeguardingadultspartnership.org.uk/> - Torbay and Devon Safeguarding Adults Partnership

<https://sarchelp.co.uk/> - Devon and Cornwall Sexual Assault Referral Centre

<https://www.devon.gov.uk/educationandfamilies/child-protection> - Devon Child Protection

<https://www.dcfp.org.uk/> - Devon Safeguarding Children partnership

# Useful Contacts



NHS England general enquires - [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net)  
PHS Telephone: 029 2085 1000 Email: [rosebristow@phs.co.uk](mailto:rosebristow@phs.co.uk)  
Website: [www.phs.co.uk/](http://www.phs.co.uk/)

Web page link information for professionals-

[www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm](http://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm)

# Useful Contacts

## PCN and Public Health



For up-to-date information regarding your local PCN follow the link  
<https://devonlpc.org/primary-care-networks/>

### **Public Health Main Contact(Plymouth City Council):**

Office for the Director of Public Health, Public Health Service Contracts

Tel: 01752 398606 Email: [odph@plymouth.gov.uk](mailto:odph@plymouth.gov.uk)

### **Public Health Main Contact (Devon County Council):**

Public Health Contracting

Tel: 01392 383000 (ask for Public Health)

Email: [health.publichealthcontracting-mailbox@devon.gov.uk](mailto:health.publichealthcontracting-mailbox@devon.gov.uk)

### **Public Health Main Contact: (Torbay Council)**

Ian Tyson

Tel: 01803 207314

Email: [ian.tyson@torbay.gov.uk](mailto:ian.tyson@torbay.gov.uk)