

## Community Pharmacy Deadline Tracker – October 2026

*If you are part of a pharmacy group or multiple, please liaise with your company managers/head office.*

| Subject                                                                                               | Actions and links                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Tick when done |
|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| <b>Community Pharmacy Devon AGM and Special Meeting</b><br><b>19<sup>th</sup> October 2026</b>        | The CPD Committee will be holding their AGM on Monday 19th October 2026. This will be a virtual meeting held on MS Teams to discuss the annual report and vote on the accounts. Start time 7.15 pm, the agenda can be viewed <a href="#">here</a> . A Special General Meeting will be held alongside the Community Pharmacy Devon as there have been changes to the Model Constitution. This will provide the opportunity for contractors to discuss the changes and to vote.<br>Find out more <a href="#">here</a> .                       |                |
| <b>New Regulations</b><br><b>1<sup>st</sup> October 2026</b>                                          | New Regulations have been laid before Parliament to implement several changes agreed as part of the 2026-27 Community Pharmacy Contractual Framework (CPCF). Most of the changes come into effect from the 1 <sup>st</sup> October 2026.<br>Find out more about the new changes <a href="#">here</a> .                                                                                                                                                                                                                                      |                |
| <b>PQS PEOLC</b><br><b>31<sup>st</sup> December 2026</b>                                              | The Palliative and End of Life Care questionnaire (PEoLC) has been published on the <a href="#">NHSBSA</a> website.<br>Pharmacy Owners must complete this on MYS by the end of 31 <sup>st</sup> December 2026. This is a requirement of the gateway criterion.                                                                                                                                                                                                                                                                              |                |
| <b>Mandatory CPCF Health Campaign</b><br><b>5<sup>th</sup> October – 25<sup>th</sup> October 2026</b> | The first national health campaign for 2026-27 is focusing on the expectation that pharmacy staff are treated with respect.<br><br>The campaign intends to support the findings of the recent CPE poll and will run from Monday 5 <sup>th</sup> October until Sunday 25 <sup>th</sup> October.<br><br>Pharmacy owners must take part in this health campaign as it is part of the Community Pharmacy Contractual Framework 2026-27.<br><br>Assets are available on <a href="#">CPE website</a> or the NHS England <a href="#">website</a> . |                |
| <b>PQS Clinical Services Audit</b><br><b>31<sup>st</sup> March 2027</b>                               | The Clinical Services Audit has been published on the NHSBSA website.<br><br>Download the PQS 2026-27 clinical services audit – <a href="#">Pharmacy First Clinical pathways consultations</a>                                                                                                                                                                                                                                                                                                                                              |                |
| <b>Pharmacy First Referrals Requiring Escalation – Devon - Ongoing</b>                                | <a href="#">Pharmacy First Referrals Requiring Escalation – Devon</a><br>Please take a few minutes to check the escalation process for Pharmacy First referrals which has been sent to us by the Devon NHS 111 provider.                                                                                                                                                                                                                                                                                                                    |                |
| <b>Pharmacy First October 2026</b>                                                                    | Updated Pharmacy First caps come into force for October 2026 • Check <a href="#">NHSBSA website</a> to see what your cap is for this month.                                                                                                                                                                                                                                                                                                                                                                                                 |                |
| <b>Annual Mandatory Workforce Survey</b><br><b>14<sup>th</sup> November 2026</b>                      | Pharmacy owners must complete the annual NHS England Community Pharmacy workforce survey by 14 <sup>th</sup> November 2026 <ul style="list-style-type: none"> <li>• Complete via MYS <a href="#">here</a></li> <li>• Find out more <a href="#">here</a></li> </ul>                                                                                                                                                                                                                                                                          |                |
| <b>CPE: Funding &amp; Reimbursements Shorts Ongoing</b>                                               | Community Pharmacy England have produced a series of Funding and Reimbursement shorts • View the videos and important information <a href="#">here</a> .                                                                                                                                                                                                                                                                                                                                                                                    |                |

| Subject                                                       | Actions and links                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Tick when done |
|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| <b>Pharmacy NHS Mailbox</b><br><b>Ongoing</b>                 | Make sure at least two members of staff have linked NHS Mails to your pharmacy shared NHS Mailbox. Find out <a href="#">here</a> how.                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                |
| <b>NHS Mail</b><br><b>Ongoing</b>                             | Ensure you access your personal NHS.net email regularly (at least once every 30 days) to avoid your account being deleted • Further information is available <a href="#">here</a> .                                                                                                                                                                                                                                                                                                                                                                                                          |                |
| <b>PharmOutcomes Access</b>                                   | Check that pharmacy staff have access to PharmOutcomes during all opening times, <b>especially when locums are on duty</b> ; set-up additional accounts if needed. PharmOutcomes <b>must</b> be checked regularly throughout the day and referrals and messages received actioned.                                                                                                                                                                                                                                                                                                           |                |
| <b>EPS Nomination Principles</b>                              | Community pharmacy teams are reminded of the importance of always aligning with the EPS nomination principles and upholding patient choice.<br>• Find out more <a href="#">here</a><br>• Read the one-page fact sheet of the four guiding principles of patient nomination <a href="#">here</a><br><i>Note: The Terms of service set out in the new regulations will require pharmacy owners and their teams to ensure that a patient's explicit consent is obtained before a nominated pharmacy is added to or changed in the patient's NHS Personal Demographics Service (PDS) record.</i> |                |
| <b>Community Pharmacy Devon Mailing List</b>                  | Encourage locums and the rest of your pharmacy team to join our mailing list to ensure they are up to date with changes. Visit our <a href="#">website</a> or see below for sign up. Sometimes (why?) emails from CP Devon go into the NHS Spam Filters. Please check for this otherwise you might miss out on important information!                                                                                                                                                                                                                                                        |                |
| <b>VirtualOutcomes</b><br><b>On-line training on-going</b>    | <b>Community Pharmacy Devon funds the access to VirtualOutcomes for pharmacies in Devon, therefore it is FREE to all team members. A new module is released every month. The latest module has just been released covering COVID-19 and Flu Vaccination Services 2026. Use it or lose it!</b><br>• Explore the comprehensive library of courses available <a href="#">here</a>                                                                                                                                                                                                               |                |
| <b>Social media</b>                                           | Follow us on:<br>Facebook: <a href="#">Community Pharmacy Devon</a><br>X formerly Twitter @ <a href="#">CommunityPharmacyDevon</a><br>Linkedin: <a href="#">Community Pharmacy Devon</a>                                                                                                                                                                                                                                                                                                                                                                                                     |                |
| <b>New!</b><br><b>Community Pharmacy Devon WhatsApp Group</b> |  Please sign up to our new WhatsApp group by scanning the QR code. We've created a community where we can send you the latest essential pharmacy-related updates and details of upcoming training and events. It's also a place for you to ask questions and discuss issues with us and colleagues.                                                                                                                                                                                                       |                |

[Link to CPE contractual payment tracker updated 3<sup>rd</sup> July 2026](#)

Contact details: email [admin@cpdevon.org.uk](mailto:admin@cpdevon.org.uk) or call on 01392 719604. Direct message on X @DevonLPC or visit our website <https://devon.communitypharmacy.org.uk/>

*Disclaimer: This guidance has been produced by Community Pharmacy Devon after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.*